


PLEASE READ

PLEASE PRINT this PDF itinerary and remit vouchers at the hotel upon check-in & golf courses 15 minutes prior to tee-times (or sooner if you are a large group). Notify the hotel directly if you are planning a late check-in. Anyone bringing outside liquor onto the golf course premises is in contravention of British Columbia laws and will be removed without refund. Enjoy your trip and be sure to tell us about it on the course or after you get home!

WEATHER ISSUES: When you arrive at the golf course, we always say, "hope for the best, but be prepared for the worst". IF THE COURSE IS OPEN, YOU AND YOUR GROUP ARE EXPECTED TO PLAY. In the event of a course closure due to extreme weather, we will work with your group regarding potential refunds and/or future travel credits. These solutions will take a few days for us to reconcile.

Golf Voucher	<p>Group Name : GKN - Elna De Klerk Organizer Name : Elna De Klerk Course and phone # : Sunset Ranch Golf & Country Club (Kelowna BC) Tee-Times : 877-606-7700 # Golfers : 2 Playing Date : May 09 Thursday Start Time(s) : 12:57 PM Carts: yes Range Balls: no</p>	<p>GOLF KELOWNA — golfkelowna.com —</p> <p>1 (800) 930-4622</p> <p>booked with Jeff- feb 29</p>  <p>SUNSET RANCH GOLF & COUNTRY CLUB KELOWNA BC</p>
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Golf Voucher	<p>Group Name : GKN - Elna De Klerk Organizer Name : Elna De Klerk Course and phone # : Gallagher's Canyon Golf Club (Kelowna BC) Tee-Times : 250-861-4240 # Golfers : 2 Playing Date : May 10 Friday Start Time(s) : 8:33 AM Carts: yes Range Balls: yes</p>	<p>GOLF KELOWNA — golfkelowna.com —</p> <p>1 (800) 930-4622</p> <p>2143522</p>  <p>Gallagher's Canyon</p>
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Golf Voucher	<p>Group Name : GKN - Elna De Klerk Organizer Name : Elna De Klerk Course and phone # : Kelowna Springs Golf Club (Kelowna BC) Tee-Times : 250-765-4653 # Golfers : 2 Playing Date : May 11 Saturday Start Time(s) : 8:30 AM Carts: no Range Balls: no</p>	<p>GOLF KELOWNA — golfkelowna.com —</p> <p>1 (800) 930-4622</p> <p>booked with Sam - Feb 19</p> <p>walking - option to pay for cart at course</p>  <p>Kelowna Springs GOLF CLUB</p>
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Golf Voucher	Group Name : Organizer Name : Course and phone # : # Golfers : Playing Date : Start Time(s) : Carts: yes	GKN - Elna De Klerk Elna De Klerk Okanagan Golf Club (the Bear Course) (Kelowna BC) Tee-Times : 800-446-5322 2 May 12 Sunday 8:30 AM Range Balls: yes	<div><div>GOLF KELOWNA — golfkelowna.com —</div><div>1 (800) 930-4622 booked with james - feb 29 <div><div></div><div>THE OKANAGAN GOLF CLUB</div></div></div></div>
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Hotel Voucher	Group Name : Organizer Name : Hotel and Phone # :	GKN - Elna De Klerk Elna De Klerk Sandman Hotel & Suites Kelowna (Kelowna BC) Phone : (250) 860-6409		1 (800) 930-4622
	Arrival Date : Departure Date :	May 09 Thursday May 13 Monday - 4 nights		Standard Exec KING - tower

Hotel Location : **Sandman Hotel & Suites Kelowna (Kelowna BC)** Confirmation # : **356396817 (855035097)** Check In : **4 PM** Check Out : **10 AM**
Arrival Date : May 09 Thursday 4 PM Departure Date : May 13 Monday 10 AM
Nights : **4** # Rooms : **1** # Golfers : **2** # Non Golfers : **0**

Room Type: **Standard Exec KING - tower**

Name	Room #	Room Reservation #	# of nights
Elna de Klerk	1	356396817 (855035097)	4
Anton de Klerk	1		4

Date	Golf Course	Tee Times	Carts Inc Includes	Range Balls Included	Shuttle	Golfers
May 09	Sunset Ranch Golf & Country Club (Kelowna BC)	12:57 PM	yes	no	no	2
May 10	Gallagher's Canyon Golf Club (Kelowna BC)	8:33 AM	yes	yes	no	2
May 11	Kelowna Springs Golf Club (Kelowna BC)	8:30 AM	no	no	mo	2
May 12	Okanagan Golf Club (the Bear Course) (Kelowna BC)	8:30 AM	yes	yes	no	2

Golf Kelowna, our hotel partners and golf courses expect proper, adult behavior while your group is on site. Our partner suppliers have the right to dismiss anyone who engages in unruly behavior. Conduct by any guest acting in a disrespectful manner, inconsistent with local or federal laws, statutes or ordinances, will not be tolerated.

Due to staff shortages in all aspects of the hospitality industry, be prepared for limited dining options and hours of operation along with reduced hotel/resort amenities.

Check-in time at hotels is 4:00pm or later. **Early check-in is not guaranteed.** If you plan to try and do an early check in prior to golf, PLEASE call the hotel in advance. Avoid arriving early without prior notice.

Dress Code is in effect at all courses, no jeans, tee shirts, or inappropriate attire, no metal spikes, and appropriate golf attire for ladies.

If you are a group of 6 or more and plan to have breakfast at the course(s) prior to play or considering lunch or dinner, please call a few days ahead to the courses and advise of your group name, party size to make a reservation. This will help both your group and clubhouse to provide and experience better customer service.

Rental of power carts by you and your group are the sole responsibility of the individual players paying at our partner golf courses.

Parking fees if applicable are never included in our packages unless we specifically comment on this inclusion.

Golf Kelowna and our golf and accommodation partners will not be responsible for any unused portion of your package. Refunds will not be issued for unused hotel rooms, tee times or any other services due to flight delays, schedule changes, weather conditions or other circumstance beyond our control.

Golf Kelowna and accommodation partners shall not be liable for injury, damage, losses, accident or expense to persons or property due to acts or default of any company or person providing services for a package. BCGolfguide.com Inc. accepts no responsibility for the actions of the suppliers or golfers listed in this package.

If your package exceeds 4 golfers, then consecutive tee-times are booked. Golf vouchers will be issued upon receipt of full payment and sent via email in a final pdf itinerary - **Please ensure you have them before you leave.**

CHANGES TO YOUR ITINERARY: Due to the increased level of activity and unusually high demand, availability at golf courses and hotels is now very limited with facilities near full capacity. This means that changes to the tee times or hotel reservations within your golf trip package may not be possible as your travel dates approach. Along with our hotel and golf course partners, we will do our best to accommodate adjustments. Please review the Change Fee information contained in our Golf Package Terms & Conditions.

Please be aware that groups such as 6 (playing as 3 and 3) may have singles join them. We always make an effort to keep groups to themselves but sometimes its is simply unavoidable and courses will make all final decisions.

Hotel photos & text descriptions on our website(s) are sometimes for illustrative and general descriptive purposes, they may not reflect the exact room(s) you have booked. Generally rooms are standard with 1 queen or 2 double beds, room configurations and bedding details are noted in your itinerary / voucher PDF well as upgraded rooms and special requests.

Please assume all hotels are 100% non-smoking unless we specifically note in your itinerary otherwise, smoking in a room can lead to cleaning fees of \$200 to \$300 per room. Guests will be asked to provide credit card for room(s) incidentals and damage deposits.

View our Terms and Conditions at this link - <https://www.bcgolfguide.com/terms-conditions-for-golf-travel/>
BCgolfguide.com Inc. DBA Golf Kelowna (CPA of BC 40424)

The group organizer named on page one of this itinerary will be fully responsible for all outstanding monies owing to BCgolfguide.com Inc. in the event of non-payment from members within the "group" or if group size changes.

Insurance: Cancellation insurance is recommended but not mandatory. Trip cancellation, medical & hospital, baggage and sporting coverage are available for your vacation by your credit card provider or a 3rd party source. This is your responsibility to have coverage. By not taking insurance, you are fully liable for any and all penalties imposed as stated under our Terms and Conditions Policy.