

2025 Wholesale Group Booking Agreement

December 12, 2024

BC Golf Guide Wholesale Group Booking Agreement

We are delighted to have BC Golf Guide contracting at Eldorado Resort as the location for your clients visiting Kelowna, British Columbia.

Enclosed, you will find our 2025 Net room rates and policies for all packaged FIT Group bookings.

GUESTROOMS AND RATES:

| | | LOW | MID | HIGH | MID | LOW |
|----------|--------------------|------------------|----------------|-------------------|-----------------|------------|
| | | Jan 1 - March 31 | Apr 1 - May 30 | May 31st - Sep 01 | Sep 02 - Oct 14 | Oct 15 - D |
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| MANTEO | Deluxe | \$ 139 | \$ 169 | \$ 259 | \$ 169 | \$ 139 |
| | Deluxe Lakeside | \$ 159 | \$ 199 | \$ 289 | \$ 199 | \$ 159 |
| | 1-Bedroom | \$ 179 | \$ 229 | \$ 359 | \$ 229 | \$ 179 |
| | 1-Bedroom Lakeside | \$ 219 | \$ 249 | \$ 389 | \$ 249 | \$ 219 |
| | 2-Bedroom Villa | \$ 339 | \$ 429 | \$ 609 | \$ 429 | \$ 339 |
| | | | | | | |
| Eldorado | Heritage | \$ 134 | \$ 169 | \$ 299 | \$ 179 | \$ 134 |
| | Arms Standard | \$ 134 | \$ 169 | \$ 299 | \$ 179 | \$ 134 |
| | Arms Deluxe | \$ 154 | \$ 189 | \$ 359 | \$ 219 | \$ 154 |
| | Heritage Lakeview | \$ 184 | \$ 219 | \$ 389 | \$ 249 | \$ 184 |
| | Arms Luxury Suite | \$ 284 | \$ 349 | \$ 499 | \$ 354 | \$ 284 |

Black Out Dates:
May 16, 17, 18
June 27, 28, 29, 30
Jul 01
Aug 1, 2, 3, 4, 29, 30, 31
Sep 1

Room rates are based on single/double occupancy, excluding Villas. Each additional adult in the room is \$20.00, plus applicable taxes per night. Children aged 17 years and under stay free when accompanied by an adult. Two Bedroom Villas are based on occupancy for up to four (4) people.

The Canadian dollar rates quoted above are net non-commissionable and are subject to taxes and resort fee. The current taxes are 8% Provincial Sales Tax (PST), 3% Municipal Regional District Tax (MRDT) and 5% Goods & Services Tax (GST).

Resort Fees are reduced to \$10.00 per room per day, plus GST (regular resort fee is \$30 per day, plus GST). Resort fees includes <https://www.hoteleldoradokelowna.com/resortexperience> property wide high-speed Internet, local calls, business center, fitness center, and all resort amenity access including indoor & outdoor swimming pools, hot tubs, tennis courts, rooftop sun patio and private beach. *Some resort amenities are seasonal.

Eldorado Resort is pleased to be 100% non-smoking. Please ensure that guests are aware that smoking is not permitted in guestrooms or on guest balconies.

RESTRICTIONS:

For these rates to be applicable there must be a total of no less than 20 rooms per group per stay with a minimum length of stay of no less than 4 nights stays.

Please note reservation restrictions may apply throughout the year. Our reservations team will advise availability.

PORTERAGE:

Eldorado Resort provides mandatory portage service for all groups (10 or more rooms) at a charge of \$7.00 per person round trip, inclusive of taxes and gratuities.

RATE REQUIREMENTS:

These rates are only applicable to group requests of more than 20 room night total. Group rates and conditions are negotiated on an individual basis. This also applies to groups of rooms that are submitted to us as FIT bookings but in reality constitute a "group". If we discover that FIT bookings that are traveling together in an amount under 20 nights total or less than a minimum of 4 night length of stay normal wholesale rates would apply.

ALLOCATION:

Eldorado Resort will provide BC Golf Guide with call in on accommodation. Eldorado Resort will not be allocating rooms. Close-out dates will be emailed to BC Golf Guide to the Main Contact provided to the Resort unless an alternative close-out email has been provided by BC Golf Guide.

DEPOSIT / BILLING - FIT

payment is required no more than 30 days prior to the guest departure date.

CANCELLATION POLICY –:

Individual cancellations and no-show reservations will result in full charge of the reservation and tax charge (per room) unless cancellation notice is received prior to the following timelines:

January 1st to May 30th, 2025 and September 2nd, 2025 to March 31st, 2026

48 hours for guestrooms & suites and 7 days for Villas prior to any night within the reservation dates

May 31st 2025 to September 1st 2025

7 days for guestrooms & suites and 21 days for Villas prior to any night within the reservation dates

Eldorado Resort - Manteo & Hotel Eldorado

Resort Phone Number: (250) 860-1031

Resort E-mail: reservations@eldoradoresort.ca

Resort Website: www.eldoradoresort.ca

RESERVATION METHOD – GROUP REQUESTS (10 or more rooms):

All requests for group reservations are to be directed to your Sales Manager, Kane Shepetunko. Your contact information is as follows:

Resort Phone Number: 604-341-4191

E-mail: kshepetunko@argusproperties.ca

The final room list with the estimated time of arrival is required thirty days prior to arrival.

CHECK-IN/CHECK-OUT:

Eldorado Resort check in time is 4:00pm and check out is 11:00am. The resort will assist you on accommodating special arrival times and departures times, whenever possible. Please contact our Reservations department to discuss your itinerary.

BOOKING AGREEMENT CONDITIONS:

- A Any changes to this booking agreement must be in writing and signed by both parties. The depositing of funds by BC Golf Guide does not in itself constitute any agreement between parties.
- A This booking agreement shall take effect and be binding only when it is signed by BC Golf Guide and the appointed representative of Eldorado Resort and supersedes any prior agreements, policies, and discussions made between the parties heretofore.
- A Eldorado Resort reserves the right to change room types, bed type is not guaranteed and location between hotels based on availability.
- A Failure of the part of BC Golf Guide comply with any of the foregoing terms and conditions shall entitle Eldorado Resort to cancel any present and future arrangements of space booked by BC Golf Guide and forfeiture of deposits.

Kind Regards,

Kane Shepetunko

Eldorado Resort
3762 Lakeshore Road
Kelowna. B.C
V1W 3L4
kshepetunko@argusproperties.ca
[604-341-4191](tel:604-341-4191)

On behalf BC GOLF Guide

Name:

Signature: _____

Date:
