



# CRYSTAL LODGE

4154 Village Green  
Whistler, BC V8E 1H1

T: Free 1 800 667 3363

[crystal-lodge.com](http://crystal-lodge.com)

## SUMMER 2025 FREESELL CONTRACT

ISSUED TO: BC GOLF GUIDE

CONTACT: Ross Marrington

EMAIL: ross@bcgolfguide.com

PHONE: 877 223 7226

CONTACT  
Jasmine Ashworth  
Director of Sales & Marketing  
P: 604 938 2309  
[jashworth@crystal-lodge.com](mailto:jashworth@crystal-lodge.com)

ISSUE DATE: June 27, 2024

| ROOM TYPE           | RELEASE<br>DATE | APRIL 20 –<br>JUNE 19 | APRIL 20 –<br>JUNE 19 | JUNE 20 –<br>SEPTEMBER 13 | JUNE 20 –<br>SEPTEMBER 13 | SEPTEMBER 14 –<br>NOVEMBER 26 | SEPTEMBER 14 –<br>NOVEMBER 26 |
|---------------------|-----------------|-----------------------|-----------------------|---------------------------|---------------------------|-------------------------------|-------------------------------|
|                     |                 | (SUN – THURS)         | (FRI & SAT)           | (SUN – THURS)             | (FRI & SAT)               | (SUN – THURS)                 | (FRI & SAT)                   |
| CRYSTAL DOUBLE ROOM | 7               | \$120                 | \$177                 | \$214                     | \$365                     | \$120                         | \$177                         |
| CRYSTAL KING ROOM   | 7               | \$129                 | \$191                 | \$229                     | \$392                     | \$129                         | \$191                         |
| DELUXE KING STUDIO  | 7               | \$165                 | \$256                 | \$266                     | \$455                     | \$165                         | \$256                         |
| DELUXE QUEEN STUDIO | 7               | \$179                 | \$276                 | \$317                     | \$500                     | \$179                         | \$276                         |

### BELOW ROOMS BY REQUEST ONLY

|                     |   |       |       |       |        |       |       |
|---------------------|---|-------|-------|-------|--------|-------|-------|
| LOFT SUITE          | - | \$206 | \$329 | \$340 | \$557  | \$206 | \$329 |
| 1 BEDROOM SUITE     | - | \$234 | \$360 | \$386 | \$608  | \$234 | \$360 |
| 1 BEDROOM WITH LOFT | - | \$309 | \$419 | \$450 | \$822  | \$309 | \$419 |
| 2 BEDROOM SUITE     | - | \$292 | \$460 | \$532 | \$919  | \$292 | \$460 |
| 3 BEDROOM SUITE     | - | \$407 | \$732 | \$803 | \$1445 | \$407 | \$732 |

*\*Above nightly net rates are in Canadian Dollars and do not include applicable 16% tax. Net rate margins are not applicable to Pre-Pay & Save rate plans or other internal promotions.*

## ROOM TO STAY

Individual rooms or spacious suites for your business event or retreat

| ROOM                          | NUMBER OF UNITS | SIZE (SQ. FT.) | BEDS  | BATHROOMS                           | KITCHENS                        | VIEWS                              |
|-------------------------------|-----------------|----------------|---|-------------------------------------|---------------------------------|------------------------------------|
| CRYSTAL DOUBLE ROOM           | 43              | 220            | 2 double size beds                                      | 1 full bathroom                     | Mini fridge                     | Village stroll or surrounding area |
| CRYSTAL KING ROOM             | 32              | 220            | 1 king size bed   | 1 full bathroom                     | Mini fridge                     | Village stroll or surrounding area |
| DELUXE KING STUDIO            | 25              | 460            | 1 king size bed,<br>1 sofa bed                          | 1 full bathroom                     | Mini fridge,<br>microwave, sink | Village stroll or surrounding area |
| DELUXE QUEEN STUDIO           | 17              | 480            | 2 queen size beds,<br>1 sofa bed                        | 1 full bathroom                     | Mini fridge,<br>microwave, sink | Village stroll or surrounding area |
| LOFT SUITE—SLEEP 6            | 6               | 750            | 1 king size bed,<br>1 queen size wall bed<br>1 sofa bed | 1 full bathroom,<br>1 half bathroom | Kitchenette                     | Village Stroll                     |
| ONE BEDROOM SUITE             | 6               | 675            | 1 queen size bed,<br>1 sofa bed                         | 1 full bathroom                     | Full kitchen                    | Surrounding area                   |
| TWO BEDROOM SUITE             | 3               | 1140           | 1 king size bed,<br>1 queen size bed,<br>1 sofa bed     | 2 full bathrooms                    | Full kitchen                    | Village stroll                     |
| THREE BEDROOM SUITE           | 2               | 1235           | 2 king size beds,<br>2 twin beds,<br>1 sofa bed         | 2 full bathrooms                    | Full kitchen                    | Village Stroll                     |
| THREE BEDROOM PENTHOUSE SUITE | 1               | 1506           | 2 king beds,<br>2 twin beds                             | 2 full bathrooms                    | Full kitchen<br>Washer / Dryer  | Village stroll or surrounding area |



## TERMS & CONDITIONS

### ROOMS

- Crystal Rooms, Deluxe Studios, Loft Suites and 1-Bedroom Suites rates are based on single & double occupancy.
- The 2-Bedroom Suites and 1 Bedroom plus Loft Suites are based on 4 persons sharing.
- The 3-Bedroom suites are based on 6 persons sharing.
- Additional person charge is \$30.00 per person per night. EBO Discounts are not applicable.

### NET

- Arrivals June 20–September 13, 2025 are subject to a 2 night minimum for all nights of the week.
- A 3 night minimum stay is required on the following dates: (Crystal, Deluxe Studio, Lofts, 1 bedroom units)  
May 16–19, 2025                      June 29–July 5, 2025  
July 19–August 4, 2025
- 2 night minimum all year for 2 Bedroom and 3 Bedroom Suites, except June 20–September 13, 2025 which is a 4 night minimum stay.
- Due to unforeseen circumstances and periods of high occupancy the Hotel reserves the right to close out net wholesale rates for certain room types or the entire hotel.
- Availability over closed out dates will not be considered at net wholesale rates.
- Wholesale rates are subject to availability. The Hotel reserves the right to offer a discount off our Best Available Rate, to provide a net, non-commissionable rate for reservation requests where wholesale rates are not available.
- Room rates provided in this agreement are for Opaque Packaged Travel only.
- **Room rates provided in this agreement are not for distribution through any internet booking or electronic distribution systems which offer these rates as room-only or unbundled bookings in any manner.**  
(Including and not limited to Online Travel Agent channels, Opaque websites, MetaSearch sites, Group buying, Flash Sales, Social Commerce, and mobile domains) This term applies to your company and your B2B partners. If it is discovered that the Crystal Lodge guestrooms are being made available to the end user as 'unpackaged room only product', through your company or a B2B partner of your company, the Crystal Lodge may use their sole discretion to terminate this agreement immediately. Furthermore you agree to indemnify the Crystal Lodge for any loss or damage arising from your breach of this section.
- Package components (such as air or transfers) must be booked concurrently with the room booking and all components of the package shall not be itemized or disclosed to the guest at any time, including billing statements.

### BLACKOUT DATES

- To be advised throughout the year via email.
- The Hotel will send regular notification of any closed out dates in advance and will give the Wholesaler up to 48 hours to advise their agents and to report any bookings sold for closeout periods to the Hotel.

### PORTERAGE

- Optional \$12.00 portorage per person available (round trip plus 5% GST). This not mandatory.

## TERMS & CONDITIONS (CONTINUED)

### AGE POLICY

- Age Policy: Occupants must be 21 years of age or older, guests under 21 must be accompanied by an adult in existing room. Children under 17 stay free, when accompanied by an adult(s) in the existing room, over 21 years of age.

### HOTEL POLICIES

- Roll away beds are not available at the hotel.
- Check in time 4:00pm and Check out time 11:00am
- All guests are responsible for their own incidental charges.
- The Crystal Lodge is a non-smoking property.
- Parking is an additional \$29.00 per vehicle per night plus applicable taxes and is subject to change.
- All rooms have complimentary high speed internet.

### BOOKING PROCEDURE

- All availability and reservation requests are to be emailed or faxed to the attention of:  
Email: [sokeil@crystal-lodge.com](mailto:sokeil@crystal-lodge.com)  
Facsimile: 1 604 932 1886
- All reservation requests must clearly identify guest name, number of guests (adults and children), dates of booking and room type.
- Any 'special offer' must be referred to at the time of the reservation request to be applicable.
- All reservations will be confirmed via a return email or fax with a hotel confirmation number within 24 hours, within a standard working week.
- Reservations will not be considered confirmed unless you have received the hotel confirmation number.

### CANCELLATION POLICY

- A 48-hour FIT cancellation policy will apply. Reservations cancelled or shortened within 48 hours of arrival are non-refundable.
- There is no refund for early checkouts, late check-ins, and no shows.

### PAYMENT POLICY

- Hotel rates are quoted in Canadian dollars and are subject to 16% applicable government taxes: 10% Provincial Hotel Tax (8% PST & 3% MRDT) and 5% GST. Taxes subject to change without notice.
- All bookings must be made with a credit card unless Direct Billing has been approved.
- Full payment is required 48 hours prior to arrival of guest. In the event that payment is not received, the hotel reserves the right to release the space for general sale.
- If the company has been approved for Direct Billing, full payment is required within 30 days of being invoiced.

ACCOUNTANT NAME: \_\_\_\_\_  
EMAIL: \_\_\_\_\_  
PHONE: \_\_\_\_\_

### BREAKFAST POLICY













- Breakfast is not included in the rate, but available upon request (prices and conditions to apply).

MARKETING

GENERAL DESCRIPTION

Steps to the ski hill and seconds to shops, pubs, and restaurants, Crystal Lodge is a modern tribute to a rich history in the very center of Whistler Village. From single guest rooms to spacious loft suites, to a three-bedroom penthouse with sweeping panoramic views, the perfect room for every Whistler stay. After a day spent on the slopes or the trails, in the shops or the pub, the heated outdoor pool, hot tub, and ski/bike valet services at The Crystal are exactly what you want to come home to.

AMENITIES

|   |  |  |
|---|--|--|
|  HEATED OUTDOOR POOL & HOT TUB                        |  DRY SAUNA                            |  FITNESS CENTRE                             |
|  24-HOUR FRONT DESK & CONCIERGE                       |  6 ONSITE RESTAURANTS/LOUNGES         |  16 ONSITE RETAIL SHOPS                     |
|  HD FLAT SCREEN TELEVISION                            |  DOG FRIENDLY ROOMS                   |  NO RESORT FEES                             |
|  HEATED UNDERGROUND & VALET PARKING (ADDITIONAL COST) |  FILTERED WATER STATION ON EACH FLOOR |  GUEST LAUNDRY FACILITIES (ADDITIONAL COST) |
|  ONSITE SALON   |  |  |

FREE SEASONAL PERKS

|   |   |   |
|---|---|---|
|  BIKE VALET SERVICE             |  WIRELESS INTERNET ACCESS                      |  APRÈS TREATS IN LOBBY DAILY       |
|  BIKE CLEANING & TUNING STATION |  COMPLIMENTARY TOLL FREE AND LOCAL PHONE CALLS |  BABY CRIBS AVAILABLE UPON REQUEST |

IMAGES

To download our most recent images, please use the following link and enter the below password to gain access to our Google Drive folder.

Website: <https://forms.gle/sJwATMNsgwQTyjCN6>

Password: Crystal2020

In each of the folders you will find all of our current images of the hotel. These can be used to promote Crystal Lodge. Please ensure that you are using these images of the Hotel in all marketing materials.

SOCIAL MEDIA

Stay up to date on all things Crystal Lodge by following us on social media  
#CrystalLodgeWhistler

Instagram: @crystallodgewhistler

Facebook: /crystallodgewhistler





**BLACK OUT DATES**

To be advised throughout the year via email.

**EXCLUSIVE OFFER**

| BOOK BY DATE    | ARRIVAL DATE RANGE             | 2 NIGHT STAY | 3—4 NIGHT STAY | 5+ NIGHT STAY |
|-----------------|--------------------------------|--------------|----------------|---------------|
| MARCH 31, 2025  | APRIL 20—NOVEMBER 26, 2025     | 10% OFF      | 20% OFF        | 25% OFF       |
| AUGUST 31, 2025 | SEPTEMBER 14—NOVEMBER 26, 2025 | 10% OFF      | 20% OFF        | 25% OFF       |

- Special offers available for all room types and applicable to extra person fees.
- In order to receive these offers you must note this at the time of booking.
- Not available for group bookings of 6 or more rooms per night.

**CONTRACT AGREEMENT**

I agree to the terms and conditions set forth in this agreement. I also understand the cancellation policy and late cancellation payment terms.

**BC GOLF GUIDE**

PRINTED NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

**CRYSTAL LODGE**

PRINTED NAME: Jasmine Ashworth

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_