

2023 - 2024 TOUR OPERATOR AGREEMENT

FROM: **COSTASUR DOMINICANA SA/DIVISION HOTEL CASA DE CAMPO, RNC 101-02922-6**

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ON BEHALF OF: **CASA DE CAMPO RESORT & VILLAS** La Romana, Dominican Republic

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TOUR OPERATOR CONTRACT

This TOUR OPERATOR AGREEMENT ("Agreement") is made and entered into this **November 03/ 2023** by and Costasur Dominicana SA/ Casa de Campo Hotel Division (hereinafter referred to as "Casa de Campo") acting on behalf of the Casa de Campo Resort (hereinafter referred to as "Hotel") and **BC Golf Guide Canada** hereinafter referred to as "Agency" The Casa de Campo Resort & Villas is hereinafter referred to as the "Hotel."

Casa de Campo and the Agency hereby agree to the below rates subject to the terms, limitations and conditions contained in herein.

The rates below hereto and incorporated herein are applicable for travel consumed during the period of:

DECEMBER 21, 2023 TO DECEMBER 20, 2024

WHOLESALE – RETAIL RATE DISTRIBUTION

These Net rates are exclusively valid and applicable to retail agencies exclusively (B2B), at no time is it acceptable for your organization to bypass the standard wholesale/retail distribution and sell directly to the consumer (B2C) neither via internet nor through special promotions. If you want to offer and sell Rates directly to consumer (on line / B2C), an ADDITIONAL Contract will be issued accordingly and a DYNAMIC SYSTEM of rates will be applied. The TOUR OPERATOR must have and use an operational Extranet Platform to ensure the proper and correct application of the rate changes as per the Hotels request or instructions. **Net rates to allow a margin of 25%**, this policy applies to (B2B) products. The use of wrong rates will cause CANCELLATION of the present agreement.

SUPPLEMENTAL CHARGES AND TAXES

Net Rates are **inclusive of 18% tax and 10% service charge**; these charges are regulated by the government and are subject to change without notice. **Rates are quoted in US dollars.** Applicable for individual reservations only. If no special agreement can be reached between wholesaler and hotel prior to the guest's arrival, the hotel reserves the right to charge the customer upon their hotel departure, however, it is recommended that the wholesaler includes these conditions into their traveling policies. **Golf rates are inclusive of 18% tax only.**

CASA DE CAMPO

	21-Dec-23	4-Jan-24	1-Jun-24	1-Oct-24
NET RATES per room per night	3-Jan-24	31-May-24	30-Sep-24	20-Dec-24
Superior Casita Room (Room Only)	\$959	\$582	\$402	\$530
Elite Patio Room (Room Only)	\$1,055	\$716	\$492	\$620
Elite Balcony Room (Room Only)	\$1,151	\$761	\$537	\$665
Elite Deluxe Room (Room Only)	\$1,631	\$806	\$582	\$710
One Bedroom Elite Suite (Room Only)	\$2,687	\$1,522	\$1,074	\$1,202
Two Bedroom Elite Suite (Room Only)	\$3,839	\$2,284	\$1,612	\$1,740
Extra Pax in room	Net rate			
All room categories	\$72			

Net rates are inclusive of 18% tax and 10% of service charge.

ROOM RATE QUOTED APPLY TO SINGLE OR DOUBLE OCCUPANCY

NEW PREMIER ROOMS

NET RATES per room per night	21-Dec-23	4-Jan-24	1-Jun-24	1-Oct-24
	3-Jan-24	31-May-24	30-Sep-24	20-Dec-24
Premier Jr. Suite Patio (Room Only)	\$1,919	\$1,007	\$719	\$1,007
Premier Jr. Suite Balcony (Room Only)	\$2,111	\$1,151	\$863	\$1,151
One bedroom Premier Suite (Room Only)	\$3,647	\$2,879	\$2,303	\$2,879
Two bedroom Premier Suite (Room Only)	\$5,759	\$4,031	\$3,167	\$4,031
Extra Pax in room	\$1,919			
All room categories	\$72			

Net rates are inclusive of 18% tax and 10% of service charge.

ROOM RATE QUOTED APPLY TO SINGLE OR DOUBLE OCCUPANCY

EBBs ROOM ONLY PROMOTIONS

EBB1: Discounted NET RATES BW: NOW – SEPTEMBER 30 th , 2023	-40%		
	4-Jan-24	1-Jun-24	1-Oct-24
	31-May-24	30-Sep-24	20-Dec-24
Superior Casita Room (Room Only)	\$349	\$241	\$318
Elite Patio Room (Room Only)	\$430	\$295	\$372
Elite Balcony Room (Room Only)	\$456	\$322	\$399
Elite Deluxe Room (Room Only)	\$483	\$349	\$426
One Bedroom Elite Suite (Room Only)	\$913	\$645	\$721
Two Bedroom Elite Suite (Room Only)	\$1,370	\$967	\$1,044
Extra Pax in room	Net rate		
All room categories	\$48		

Net rates are inclusive of 18% tax and 10% of service charge.

EBB1: Discounted NET RATES BW: NOW – SEPTEMBER 30 th , 2023	-40%		
	4-Jan-24	1-Jun-24	1-Oct-24
	31-May-24	30-Sep-24	20-Dec-24
Premier Jr. Suite Patio (Room Only)	\$604	\$431	\$604
Premier Jr. Suite Balcony (Room Only)	\$691	\$518	\$691
One bedroom Premier Suite (Room Only)	\$1,727	\$1,382	\$1,727
Two bedroom Premier Suite (Room Only)	\$2,419	\$1,900	\$2,419
Extra Pax in room	Net rate		
All room categories	\$48		

Net rates are inclusive of 18% tax and 10% of service charge.

EBB2: Discounted NET RATES BW: OCT 1 ST – 31 ST , 2023	-30%		
	4-Jan-24	1-Jun-24	1-Oct-24
	31-May-24	30-Sep-24	20-Dec-24
Superior Casita Room (Room Only)	\$407	\$282	\$371
Elite Patio Room (Room Only)	\$501	\$344	\$434
Elite Balcony Room (Room Only)	\$532	\$376	\$465
Elite Deluxe Room (Room Only)	\$564	\$407	\$497
One Bedroom Elite Suite (Room Only)	\$1,066	\$752	\$842
Two Bedroom Elite Suite (Room Only)	\$1,599	\$1,128	\$1,218
Extra Pax in room	Net rate		
All room categories	\$50		

Net rates are inclusive of 18% tax and 10% of service charge.

EBB2: Discounted NET RATES BW: OCT 1 ST – 31 ST , 2023	-30%		
	4-Jan-24	1-Jun-24	1-Oct-24
	31-May-24	30-Sep-24	20-Dec-24
Premier Jr. Suite Patio (Room Only)	\$705	\$503	\$705
Premier Jr. Suite Balcony (Room Only)	\$806	\$604	\$806
One bedroom Premier Suite (Room Only)	\$2,015	\$1,612	\$2,015
Two bedroom Premier Suite (Room Only)	\$2,822	\$2,217	\$2,822
Extra Pax in room	Net rate		
All room categories	\$50		

Net rates are inclusive of 18% tax and 10% of service charge.

LUXURY VILLAS

NET RATES per Villa per night	21-Dec-23	4-Jan-24	1-Jun-24	1-Oct-24
	3-Jan-24	31-May-24	30-Sep-24	20-Dec-24
Three bedroom Garden Villa - Based on 6 pax (Bed & Breakfast + two 4-passenger touring cart)	\$4,703	\$2,879	\$1,439	\$1,919
Four bedroom Garden Villa - Based on 8 pax (Bed & Breakfast + two 4-passenger touring cart)	\$4,895	\$3,129	\$1,535	\$2,169
Four bedroom Classic Villa - Based on 8 pax (Bed & Breakfast + two 4-passenger touring cart)	\$5,567	\$3,599	\$2,015	\$2,639
Five bedroom Classic Villa - Based on 10 pax (Bed & Breakfast + three 4-passenger touring cart)	\$6,143	\$3,964	\$2,159	\$3,004
Extra Pax in villas	Net rate	Net rate		
Adult	\$96	\$72		
Child (4-12 years)	\$24	\$24		

Net rates are inclusive of 18% tax and 10% of service charge.

EBBs VILLAS PROMOTIONS

EBB1: Discounted NET RATES BW: NOW – SEPTEMBER 30th, 2023 (-20% all year round)	4-Jan-24	1-Jun-24	1-Oct-24
	31-May-24	30-Sep-24	20-Dec-24
Three bedroom Garden Villa - Based on 6 pax (Bed & Breakfast + two 4-passenger touring cart)	\$2,303	\$1,151	\$1,535
Four bedroom Garden Villa - Based on 8 pax (Bed & Breakfast + two 4-passenger touring cart)	\$2,503	\$1,228	\$1,735
Four bedroom Classic Villa - Based on 8 pax (Bed & Breakfast + two 4-passenger touring cart)	\$2,879	\$1,612	\$2,111
Five bedroom Classic Villa - Based on 10 pax (Bed & Breakfast + three 4-passenger touring cart)	\$3,171	\$1,727	\$2,403
Extra Pax in villas	Net rate		
Adult	\$58		
Child (4-12 years)	\$19		

Net rates are inclusive of 18% tax and 10% of service charge.

EBB2: Discounted NET RATES BW: OCT 1ST –31st, 2023 (-15% all year round)	4-Jan-24	1-Jun-24	1-Oct-24
	31-May-24	30-Sep-24	20-Dec-24
Three bedroom Garden Villa - Based on 6 pax (Bed & Breakfast + two 4-passenger touring cart)	\$2,447	\$1,223	\$1,631
Four bedroom Garden Villa - Based on 8 pax (Bed & Breakfast + two 4-passenger touring cart)	\$2,659	\$1,305	\$1,843
Four bedroom Classic Villa - Based on 8 pax (Bed & Breakfast + two 4-passenger touring cart)	\$3,059	\$1,713	\$2,243
Five bedroom Classic Villa - Based on 10 pax (Bed & Breakfast + three 4-passenger touring cart)	\$3,369	\$1,835	\$2,553
Extra Pax in villas	Net rate		
Adult	\$61		
Child (4-12 years)	\$20		

Net rates are inclusive of 18% tax and 10% of service charge.

Allotment

- Free Sale until notification by the hotel is sent.

Conditions

- These rates are ONLY valid for individual Reservations.
- Free Sale until notification by the hotel.
- 10 rooms or 3 villas and more are considered as a group with special terms, conditions and rates.

ROOM SUPPLEMENTS:

	Dec 21 th 2023 – Jan 3 rd 2024		Jan 4 th – Dec 20 th 2024	
	Adult	Children (4-12)	Adult	Children (4-12)
Breakfast	\$35	\$23	\$31	\$15
Casa de Campo Inclusive Experience	\$287	\$199	\$191	\$96
Premium Casa de Campo Inclusive Experience	\$347	\$233	\$229	\$127

Net rates are inclusive of 18% tax and 10% of service charge.

Breakfast supplement inclusions:

American breakfast in restaurant or in room service with applicable delivery extra charge.

Casa de Campo Inclusive Experience inclusions:

- Full American breakfast, snack, lunch and dinner at Resort restaurants or room service with applicable delivery extra charge. Minitas Beach Club restaurant Not included.
- Unlimited drinks at Resort restaurants, bars, lounges and Oasis golf course cart (bottles, mini-bar, premium bottled water, specialty cognacs and premium brand liqueurs are NOT included)
- Unlimited horseback riding, use of the fitness center, tennis courts and non motorized water sports at Minitas Beach.
- One (1) round of "Skeet / Trap" shooting. (one (1) time per adult during stay) Shooting feature is NOT included for children.
- Children three years old and under are free. Children's rate includes participation in age-appropriate daytime activity programs.
- Unused Packaged features are non-refundable. Sport lessons are NOT included.

PREMIUM Casa de Campo Inclusive Experience inclusions:

- All inclusions of the Casa de Campo Inclusive Experience above.
- PLUS, the daily use of Minitas Beach Club restaurant

VILLAS SUPPLEMENT:

	Dec 21 th 2023 – Jan 3 rd 2024		Jan 4 th – Dec 20 th 2024	
	Adult	Children (4-12)	Adult	Children (4-12)
Casa de Campo Inclusive Experience	\$237	\$134	\$173	\$84
Premier Casa de Campo Inclusive Experience	\$302	\$188	\$211	\$114

Net rates are inclusive of 18% tax and 10% of service charge.

Supplement Inclusions:

- Lunch, snack and dinner at Resort restaurants or room service with applicable delivery charge extra.
- Unlimited drinks in Resort restaurants, bars & lounges and Oasis golf course cart (bottles, mini-bar, premium bottled water, specialty cognacs, premium brand liqueurs are not included)
- Unlimited horseback riding, use of the tennis courts and non-motorized water sports at Minitas Beach.
- One (1) round of "Skeet / Trap" shooting. (one (1) time per adult during stay) Shooting feature is NOT included for children.
- Children three years old and under are free. Children's rate includes participation in age-appropriate daytime activity programs.
- Unused Packaged features are non-refundable. Sport lessons are NOT included.

PREMIUM Casa de Campo Inclusive Experience inclusions for Villas:

- All inclusions of the Casa de Campo Inclusive Experience above.
- PLUS, the daily use of Minitas Beach Club restaurant

GOLF SUPPLEMENTS:

	21-Dec-23 - 31-May-24	1-Jun-24
	1-Oct-24 - 20-Dec-24	30-Sep-24
Teeth of The Dog	\$236	\$207
Dye Fore	\$177	\$148
The Links	\$148	\$118

Inclusive of 18% tax.

Golf Terms & Conditions:

- Rates are per person / per round
- Daily rate includes Green Fee, shared cart, range balls and Club Storage on selected golf course.
- Require pre-purchase either by guest directly or through Agency or TTOO.
- Not available for purchase on site; No refunds on unused portions
- Caddies are required for play on Teeth of the Dog. Caddie fee: \$25 per caddie for group 1-2 players and \$40.00 for a group of 3-4 players. Minimum one caddy per group.
- Special Tee-Time or course requests outsider of the Package conditions can be accommodated subject to availability and subject to surcharge.
- Unused Packaged features are non-refundable.
- Tee-Times can be requested by the wholesaler, sub-agent or the guest directly through the Casa de Campo Golf Department via e-mail at golf@ccampo.com.do
- Subject to availability and must be requested in advance.

Minimum Length of Stay:

MLOS by arrival date	Hotel Rooms	Garden & Classic Villas
Dec 21 st 2023 – Jan 3 rd 2024	5 nights	7 nights
Jan 4 th – May 31 st , 2024	No minimum required	No minimum required
Mar 28 th – 30 th , 2024	3 nights	3 nights
Mar 31 st – Dec 20 th , 2024	No minimum required	No minimum required

Rebookings

The hotel will not allow any rebooking due to any promotion since they are only valid for new bookings.

Advance Booking Policy for 2024-2025

- All terms and conditions outlined within this contract can be utilized for travel 2024/2025 until the new agreement is sent.
- Contract must be signed and loaded within 30 days from the date received.
- All Advance Booking Policy rate reservations MUST be specified & posted on Rooming List & Guest Voucher using the code ADVBP.
- A recap of all reservations under ADVBP Code must be sent to the HOTEL as soon as rates are loaded in the system.

Cancellation policy & full payment until (# days prior to arrival or date)	FOR REGULAR RATES & EBB		
	Dec 21 st 2023 - Jan 4 th 2024	Jan 4 th - May 31 st 2024	Jun 1 st - Dec 20 th 2024
	1-Oct-23	7	3

Note: Payment Policies does not apply to Wholesalers with an open line of credit with Casa de Campo.

Cut - off days	Peak	High season	Low Season
	Dec 21 st 2023 - Jan 4 th 2024	Jan 4 th - May 31 st 2024	Jun 1 st - Dec 20 th 2024
	21	0	0

I. ROOM CATEGORIES

SUPERIOR CASITA ROOMS: The Resort has 32 Superior Casita rooms, which are located in the central area of the Resort. Features: Contemporary, minimalistic décor with native Coralina stone floor. One king or two double beds with central air-conditioning. 42" LCD flat screen TV with cable. Alarm clock radio with dual dock for iPod and iPhone. Telephone with voicemail. High-speed wireless internet. Mini-bar with coffeemaker. Closet with safe deposit box, iron and ironing board. Hairdryer, scale and make-up mirror. Separate bathroom with shower and lavatory. Private terrace. One four-passenger touring cart.

Maximum Occupancy: Rooms with king size bed: 2 adults & 2 children (or) 3 adults & 1 child.

Rooms with double beds: 2 adults & 2 children (or) 3 adults & 1 child (or) 4 adults.

ELITE PATIO ROOMS: Stylish décor, rich mahogany woods and native Coralina stone typify the ambiance of our new guest rooms. Featuring one king or two double beds with spot reading lights and elegant fabrics; central air-conditioning; and local artwork provide a tranquil setting to enjoy the 42" LCD flat screen TV with cable and Blu-ray Disc™ player; alarm clock radio with dual dock for iPod and iPhone; high-speed wireless internet; telephone with voicemail; mini-bar with Nespresso coffee machine; large walk-in closet with safe deposit box; iron and ironing board; private dressing area with black-marble vanity; hair-dryer, scale, lighted make-up mirror and luxury bath amenities; separate bathroom with glass-enclosed shower; relaxing bathtub and personal lavatory. Sliding glass doors lead to a sleekly furnished private terrace with preferred golf course views; bath amenities by L'Occitane; choice of newspaper delivered daily. Elite Patio rooms also include one 4-passenger touring cart and use of the Gym facilities.

Maximum Occupancy: Rooms with king size bed: 2 adults & 2 children (or) 3 adults & 1 child.

Rooms with double beds: 2 adults & 2 children (or) 3 adults & 1 child (or) 4 adults.

ELITE BALCONY ROOMS: In addition to the amenities described above, impressive cathedral ceilings and expansive views of our golf course and/or the Caribbean Sea await your arrival in our new Elite Balcony guest rooms.

Maximum Occupancy: Rooms with king size bed: 2 adults & 2 children (or) 3 adults & 1 child.

Rooms with double beds: 2 adults & 2 children (or) 3 adults & 1 child (or) 4 adults.

ELITE DELUXE: Includes all Elite Patio room amenities plus, more space in the room area, comfortable king bed, luxurious sofa that converts to a full bed, full bathroom with double shower, private terrace with a beautiful garden view. Size 68 sq. meters / 731 sq. feet.

Maximum Occupancy: Rooms with king size bed: 2 adults & 2 children (or) 3 adults & 1 child.

ONE & TWO BEDROOM ELITE SUITES: Chic décor and all of the elements found in the Elite Hotel rooms along with a living room with additional 42" color LCD flat screen TV with Blu-ray Disc™ player and cable, alarm clock radio with dual dock for iPod and iPhone, a 2nd half bathroom, dining table for six, make the Elite Suite an excellent option for families in the main area of the hotel. Suite also includes one four-passenger GEM electric touring cart with private parking and charger.

Maximum Occupancy: 1- bedroom suite: 2 adults & 2 children (or) 3 adults & 1 child.

2- bedroom suite: 6 adults & 2 children (or) 4 adults & 4 children.

PREMIER JR. SUITE: PATIO & BALCONY: Enjoy our newest state of the art and over-sized luxuriously appointed rooms that will invigorate your senses and provide breathtaking views from your own private balcony or terrace. Features: Bed Configuration: King and Two Double options, private patio and balcony options with breathtaking garden and golf, course views, private butler service and nightly turndown service, silky 1000 thread-count Egyptian cotton linens, exclusive Premier Room golf cart for traveling throughout the resort, fully automated rooms equipped with a state-of-the-art bedside LH, hospitality Suite, complete room black-out capability, 55" Smart TV's with international cable and streaming channels, full-size premium wet-bar and beverages, in-room and patio / balcony dining tables and chairs, kohler accessorized bathroom and amenity fixtures throughout. Featuring rain showers and tubs in every room: Customized pillow and aromatherapy menus, selection of artisanal gourmet coffees and teas, spacious living room area with pull sofa bed, complimentary Wi-Fi access. Size: 692 sq. feet

Maximum Occupancy: Rooms with king size bed: 2 adults & 2 children (or) 3 adults & 1 child.

Rooms with double beds: 2 adults & 2 children (or) 3 adults & 1 child (or) 4 adults.

PREMIER SUITE: ONE & TWO BEDROOM: Enjoy additional space and privacy in the comfort of your own suite.

Features: bed Configuration: King and Two Double options with connecting rooms, private patio and balcony options with breathtaking garden and golf course views, private butler service and nightly turndown service, silky 1000 thread-count Egyptian cotton linens, exclusive Premier Room golf cart for traveling throughout the resort, fully automated rooms equipped with a state-of-the-art bedside LH, hospitality Suite, complete room black-out capability, 65" Smart TV's with international cable and streaming channels, full-size premium wet bar and beverage station, customized pillow and aromatherapy menus, oversized bathroom amenities, In-room and patio / balcony dining tables and chairs.

Maximum Occupancy: 1- bedroom suite: 2 adults & 2 children (or) 3 adults & 1 child.
2- bedroom suite: 6 adults & 2 children (or) 4 adults & 4 children.

II. LUXURY VILLAS

THREE AND FOUR BEDROOM GARDEN VILLAS: Capturing the lush, tropical atmosphere of Casa de Campo, our Garden Villas offer the secluded Dominican "jardín" experience, complete with a living room, dining room, full kitchen, patio, private garden, pool. All Villas come equipped with a microwave oven in the kitchen and hairdryer in each bathroom. Each villa has one master bedroom with a King or Queen size bed; other bedrooms have two double beds.

Maximum Occupancy: 3-Bedroom Villa - 6 adults & 3 children (or) 7 adults.
4-Bedroom Villa - 8 adults & 4 children (or) 9 adults.

GARDEN VILLAS INCLUSIONS:

- Daily breakfast prepared in villa.
- Daily maid service from 7:00 am to 4:00 pm.
- Welcome amenities upon arrival: Deluxe Dominican Bar -3 bottles of rum, assorted bottles of sodas, beers and water, seasonal fruit basket.
- Two (2) 4-passenger touring cart for 3 and 4 Bdr villas; for transportation within the resort. During Christmas /New Year, one cart is replaced with (1) one mid-size car.
- Personalized check-in and orientation in villa.
- Wireless Internet access in villa.
- Use of the Fitness Center.
- Concierge service for all sports and restaurant reservations or other assistance.

FOUR AND FIVE BEDROOM CLASSIC VILLAS: Uniquely suited for families and friends traveling together. Casa de Campo's Classic Villas offer a private home setting, complete with a living room, dining room, full kitchen, patio, private garden, pool. All Villas have a microwave oven in the kitchen and a hairdryer in each bathroom. Each bedroom is air-conditioned and comes equipped with a safety deposit box and its own bathroom. Each villa has one master bedroom with King or Queen Size bed; other bedrooms have two double beds. Total number of beds per villa (on average): five beds in 3-Bedroom Villa, seven beds in 4-Bedroom Villa, 9 beds in 5-Bedroom Villa. Rollaway beds available for children 12 and under only.

Maximum Occupancy: 4-Bedroom Villa - 8 adults & 4 children (or) 9 adults.
5-Bedroom Villa - 10 adults & 5 children (or) 11 Adults.

CLASSIC VILLA INCLUSIONS:

- Daily breakfast prepared in villa.
- Private maid and butler service from 7:00 am to 7:00 pm each day. Services to include light cooking, bartender services, packing- unpacking.
- One roundtrip private airport transfer from / to La Romana Airport.
- Welcome amenities upon arrival: Premium Dominican Bar -3 bottles of Premium rum and bottle of sparkling wine, tray of assorted seasonal fruits, cheese and crackers.
- Two (2) 4-passenger touring cart for 4 Bdr villas, Three (3) 4-passenger touring carts for 5 Bdr villas; for transportation within the resort. During Christmas /New Year, one cart is replaced with (1) one mid-size car.
- Personalized check-in and orientation in villa.
- Wireless Internet access in villa.
- Use of the Fitness Center.
- Excel Concierge service for all sports and restaurant reservations or other assistance.

EXCLUSIVE VILLAS AND ESTATE HOMES:

The epitome of luxury and exclusivity. These are Casa de Campo's finest villas, with exceptional locations which may vary from gorgeous Caribbean Sea, marina or golf course views, to an estate tucked away in an exclusive enclave. Expect fine linens, luxury bath amenities, additional kitchen conveniences, and extra touches which might include a combination whirlpool and pool, children's playground, waterfall, marble baths, a built-in barbecue, gazebo, home theater system, a billiard table or lavish entertainment areas. These are quoted on request, priced per individual villa and require a 50% non-refundable deposit. Specific deposit, payment, cancellation policies and commission structure will be confirmed with quote.

EXCLUSIVE VILLA INCLUSIONS:

- Daily breakfast prepared in villa.
- Private maid service from 7:00 am to 9:00 pm and butler service from 7:00 am to 7:00 pm each day. Services to include: light cooking, bartender services, packing- unpacking.
- One roundtrip private airport transfer from/to La Romana, Punta Cana or Santo Domingo Airport.
- Welcome amenities upon arrival: Premium Bar - 3 bottles of premium brands, bottle of Moët Chandon champagne, Deluxe assorted canapés, tray of assorted seasonal fruits, cheese and crackers.
- Two (2) 4-passenger touring cart and one (1) intermediate size car for 4 Bdr villas, three (3) 4-passenger touring carts and one (1) intermediate size car for 5 Bdr up to 10 Bdr villas; for transportation within the resort during stay. During Christmas /New Year, one cart is replaced with (1) one mid-size car.
- Personalized check-in and orientation in villa.
- Wireless Internet access in villa.
- Use of the Fitness Center.
- Excel Concierge service for all sports and restaurant reservations or other assistance.

HOTEL CHILDREN POLICY:

Children twelve (12) years of age and under stay for FREE when sharing the room with parent (s). Maximum two (2) children per room. No charge for children under 3 years old. Children's rate includes participation in age-appropriate daytime activity programs.

III. GOLF COURSES DESCRIPTION

TEETH OF THE DOG – With seven (7) holes bordering the Caribbean Sea, this world-renowned course designed by Pete Dye combines beauty and challenge, earning the title of #1 ranked course in the Caribbean by Golf Magazine.

THE LINKS – It's an inland field gem designed by Pete Dye that evokes the Scottish golf courses with water as the beat in element in 5 of its holes. Renovated and reopened by Pete Dye on April, 2012.

DYE FORE- Pete Dye has taken his genius to a higher-level, literally, 500-feet above the Chavon River where this course resides. Dye Fore opened April 20, 2003 with nine cliff side holes and sweeping views of the Chavon River and the Caribbean Sea beyond. The artists' village of Altos de Chavon and the eastern mountain range are also part of the panoramic vistas enjoyed by golfers while playing this course. Additional 9 holes have been added in 2011.

IV. RESERVATIONS PROCEDURES

1. Agency must send all room reservations and cancellations via e-mail, or fax to Casa de Campo's Reservations Office at:

Phone: Toll Free 1 (800) 877-3643 (U.S. & Canada)

(809) 523-8698 (Dominican Republic)

Fax: (305) 858 4677 / (809) 523-8394

E-Mail: res1@ccampo.com.do

Reservations Manager: **Norberto Garcia**

Email: n.garcia@ccampo.com.do

2. The following information must be included in the final rooming list, the reservation and the voucher:
 - a) Name of Guest (s)
 - b) Arrival & Departure Dates
 - c) Type of Accommodations, Room Category and Supplements Sold.

If this information is not indicated, the Hotel will assign the best available room and bill accordingly.

3. Casa de Campo Reservations has the right to advise Agency of sold-out dates and to request stop sale. All reservations must be reported within 48 hours of receipt of this stop sale. Any reservations received prior to this notification will be honored by the Hotel.
4. As of October 1, 2023, all rooms and villa nights reserved as well as specific dates reserved for rooms and villas are considered to be guaranteed and will be subject to the above Christmas cancellation policies.
5. On November 1, 2023 - Casa de Campo Reservations will send final recap of all Christmas bookings. Agency is required to reconfirm this FINAL recap.
6. Cancellation Policy and Early Departures. The Agency will send a written notice to the hotel of all canceled reservations. The Agency will pay the hotel a cancellation fee equal to a full stay penalty for any reservation canceled outside the cancellation periods set forth in the cancellation policy.
7. Charges No Shows. Regarding the "no shows ", ie, customers who do not arrive and are recorded in the hotel on the date specified in the confirmation of booking, the Agency will pay the hotel a position of "no show" equal to two (2) nights.

V. PAYMENTS

- **CHECKS to be made payable to Premier Hotel Worldwide Corporation:**
PREMIER HOTEL WORLDWIDE CORPORATION
2600 S.W. Third Avenue, Sixth Floor
Miami, Florida 33129
 - **FOR WIRE TRANSFER/SWIFT PAYMENT, REMIT TO:**
Truist Bank
ABA: 053-101-121
SWIFT: BRBTUS33
201 Alhambra Circle 14th floor
Coral Gables, FL.33134
Tel.(305) 442-3200 Fax (305) 442-3010
Account Name: Premier Hotel Worldwide Corporation / Marketing
Account Number: 1000-148122491
- a) All payments made under this Agreement shall indicate clearly: Customer Name, Hotel confirmation number, arrival date, departure date, room type, and Agency.
 - b) Charges Delayed Payments. If the Agent breaches any payment in the manner and time stipulated in the terms of this Agreement, Hotel has the right to unilaterally terminate this Agreement by written notice to the Agency. All overdue payments shall bear interest from the due date of the invoice until that payment is made at a rate equal to the lesser of the following rates: (i) eighteen percent (18 %) per year, or (ii) at the highest rate permitted by law.
 - c) Non-Honored Check. Agency shall reimburse expenses incurred by the bank as a result of any dispute for any check issued by the Agency.
 - d) No Compensation. All payments made by the Agency must be in full, without any set-off, withholding or counterclaim.

VI. LICENSING RESTRICTIONS

Casa de Campo hereby grants to approved Agency, a nonexclusive, revocable, limited license to use (i) the Hotel's logo and service mark, (ii) slides of the Hotel; (iii) photographs of the Hotel, and (iv) copy used in the Hotel's brochures solely for the purpose of promoting the Agency's sales for the Hotel. Any and all such use of the foregoing must be submitted to Casa de Campo for approval prior to any such use, and is subject to any limitations, conditions, or restrictions Casa de Campo may, in its absolute discretion, impose on the use of such material. No information may be transferred from the Hotel's web site to any other web site or any other medium. Agency may provide a hyperlink to the Hotel's web site

www.casadecampo.com.do only if Agency complies with the Link Conditions (as amended from time to time), as set forth on the Hotel's web site. Agency acknowledges that these Link Conditions prohibit, among other things, framing or alteration of the visual presentation of the Hotel's website.

Agency acknowledges and agrees that any and all logos and service marks of the Hotel are and shall remain the sole property of the Hotel. Nothing in this Agreement shall be deemed to convey any right of ownership in any logo or service mark. Agency agrees that it will not contest the validity of the Hotel's logo and/or service mark and shall take no action that would impair the value of the Hotel's logo or service mark, or the goodwill associated therewith. Casa de Campo reserves all rights not expressly granted herein.

VII. TERM AND TERMINATION

This Agreement will commence on December 21, 2021 and shall be in full force and effect through December 20, 2022. Notwithstanding the foregoing, Casa de Campo reserves the right to terminate this Agreement (i) at any time for any reason whatsoever by delivering not less than thirty (30) days prior written notice thereof to Agency, or (ii) immediately upon any breach of this Agreement by Agency. Casa de Campo's right to terminate this Agreement due to Agency's breach in accordance with this section is in addition to any other rights and remedies it may have resulting from such breach.

All complaints by Agency, or its customers, must be submitted in writing to the hotel management to the attention of the General Manager for investigation and resolution. All complaints must be delivered to the hotel within forty -five (45) days of the departure of Hotel guest.

The Hotel is not responsible for complaints made after forty -five (45) days from the date of check out. The Hotel will make reasonable efforts to resolve the complaint within a reasonable time.

VIII. FORCE MAJEURE

The Hotel Casa de Campo will be not be considered in breach or in default because of, and will not be liable to Agency or its customers for, any delay or failure to perform its obligations under this agreement by reason of the other Party, acts of God or of the public enemy, acts of the government in either its sovereign or contractual capacity, fires, floods, epidemics, quarantine restrictions, freight embargoes, strikes, civil commotion, computer failure, fog, volcanic eruption, smog, earthquakes, floods, severe winds, weather, mechanical problems, riots or civil commotion, strikes, work stoppages (either as a result of disputes between the Hotel and its employees or elsewhere) war, terrorism, or similar event beyond the Hotel's reasonable control.

IX. INDEMNITY

Each party agrees to indemnify, defend and hold the other harmless including all officers, directors, employees and agents from and against any and all claims, actions, demands, losses, causes of action, costs and expenses (including reasonable attorneys' fees) to the extent caused by negligent, fraudulent or willful acts or omissions of the indemnifying party, subject to the following: (1) the indemnifying party shall be notified promptly in writing of any notice of such claim, and (2) the indemnifying party shall have the control of the defense of any action of such claims and all negotiations for its settlement, provided that the indemnified party shall be allowed to participate in such defense and provided further that the indemnifying party shall not agree to any settlement which would subject the indemnified party to injunctive relief without first obtaining written consent from the indemnified party.

X. MISCELLANEOUS

Casa de Campo's failure to promptly enforce any provision of this Agreement shall not be deemed a waiver of such provision. This Agreement shall be governed by Florida law, may not be assigned by the Agency without prior consent of Casa de Campo, and may not be modified except pursuant to a written instrument signed by Casa de Campo. This Agreement does not constitute an exclusive agreement between Casa de Campo and the Agency, and Casa de Campo may engage other agencies at its sole discretion. Notwithstanding content herein to the contrary, Agency shall not be deemed to be an agent of either Casa de Campo or Hotel. This Agreement supersedes any other agreement or rate offering that may have been in writing or made verbally. The exhibits and attachments hereto are an integral part of this Agreement and are hereby incorporated herein.

Each Party represents and warrants that it has the right and authority to enter into this Agreement, and that by entering into this Agreement, it will not violate, conflict with, or cause a material default under any other contract, agreement, indenture, decree, judgment, undertaking, conveyance, lien, or encumbrance to which it is a party or by which it may become subject. Each party shall, at its own expense, make, obtain, and maintain in force at all times during the term of this Agreement, all applicable filings, registrations, reports, licenses, permits, and authorizations necessary to perform its obligations under this Agreement. Each party shall, at its own expense, comply with all laws, regulations, and other legal requirements that apply to it and this Agreement.

All terms and conditions of this Agreement as well as any proprietary information are to be kept confidential and disclosing any of the information contained herein may be cause for immediate termination of this Agreement by Hotel.

Notices. All written notices and reports shall be in writing through registered mail, facsimile or electronic system. All notices shall be addressed to the parties at the following addresses or at such addressed as the parties my from time to time direct in writing:

If to Agency:

If to Casa de Campo:

Casa de Campo Hotel
Casa de Campo, La Romana, Dominican Republic
Ph. 1.809.523.8180
Fax: 1.809.523.8311
Email: a.pichardo@ccampo.com.do
2600 SW 3rd Ave, Suite 600
Miami Florida, 33129
Ph. 305 856 2825
Fax: 305-854-0796

This Agreement may be executed by the parties hereto in separate counterparts, each of which when so executed and delivered shall be an original, but all such counterparts shall together constitute one and the same instrument. The parties hereby acknowledge and agree that facsimile signatures of this Agreement shall have the same force and effect as original signatures.

This Agreement shall not be binding upon Casa de Campo, unless an officer of the Agency countersigns copies hereof and returns them to Casa de Campo's Travel Industry Sales Department, no later than: _____

Agency agrees and acknowledges that it has read and agreed to the terms and conditions of this Agreement including, but not limited to, the attachments hereto, which contain rate information.

For Casa de Campo

Date: _____

By: _____

Name: _____

Title: _____

Company: _____

For the Agency

Date: _____

By: _____

Name: _____

Title: _____

Company: _____