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2024 - 2025 BC Golf Guide

FIT CONTRACT

Ross Marrington

Ross@BCgolfguide.com

304-1967 Underhill Street

Kelowna, BC V1X 8C9

1-877-223-7226

Dear Ross,

Thank you for interest in Spirit Ridge Resort, (hereby referred to as 'the hotel) to host your golf groups in 2024-2025.

Please review the terms of this contract. Should you have any questions or comments, please know your calls are always welcome. My direct line is 604-220-7773.

Please note, BC Golf Guide will hereby be referred to as the 'travel company'.

WHOLESALE RATES ELIGIBILITY

In order to receive this wholesaler rate, this travel company must be a licensed travel company and feature the hotel in a published brochure, tariff and/or website. These net rates are supplied with the understanding that they are to be used in packaging with other services and not sold as accommodations alone. These rates are applicable for May 1st, 2024 to April 30th, 2025, exclude taxes and are in Canadian Funds.

RATE INTEGRITY

The travel company is not authorized to publicly publish a lower rate than the rates provided by the hotel unless prior authorization is given by the hotel. The travel company is not eligible to sell any hotel promotions or request commission on hotel promotional rates other than the rates provided unless prior authorization is given by the hotel.

These Rates **cannot** be posted, published or made available to other 3rd party Internet sites, corporate travel and conference or incentive groups. Distribution or exposure of Net Tour Rates will allow the Hotel to immediately terminate the Agreement.

We are pleased to offer you a 20% DISCOUNT off our standard rate. Please note your discount will be based on room availability at the time of the reservations. Some blackout dates may apply. This discount will not be offered if guests choose to book their accommodation through another agent.

RESERVATION BOOKING METHOD

Reservation Procedures

All reservation should be sent to:

Spirit Ridge Resort Reservations

Email: spiritridge.reservations@hyatt.com

Phone: 250-495-4679

These rates apply for reservations under 10 guest rooms/night. If you should require more than 10 guest rooms, please contact your Sales Manager for group rates.

Rooming lists arrive 45 days out

BC Golf Guide pays for room/tax and guests provide pre-paid voucher; Guests responsible for their own incidentals.

Please note that your special rates and associated promo codes will not be activated until Spirit Ridge Resort receives this signed document from a BC Golf Guide authorized designate.

HOW TO RESERVE YOUR ACCOMMODATION:

BY PHONE Please contact our Reservations Department at 1-250-495-4679 and quote your company name: BC Golf Guide at the beginning of the reservation process.

BY EMAIL spiritridge.reservations@hyatt.com; Quote your company name BC Golf Guide in your subject line.

ROOM DESCRIPTIONS:

All of the rooms listed below offer a full kitchen, granite counter tops, living room, balcony, pullout sofa and 1 full bathroom per guest room. (ie 2 Bathrooms in a 2 Bedroom, 1 Bathroom in a 1 Bedroom)

1 Bedroom Condo, 2 Queen beds - Features Two Queen beds + pullout sofa in living area. Fully equipped kitchen, living area and balcony. Maximum occupancy is 6 (additional occupancy above double, add \$25 plus taxes per adult per night)

1 Bedroom Condo, 1 King bed - Features 1 King bed + pullout sofa in living area. Fully equipped kitchen, living area and balcony. Maximum occupancy is 4 (additional occupancy above double, add \$25 plus taxes per adult per night)

1 Bedroom Villa, 2 Queen beds - Features Two Queen beds + pullout sofa in living area. Fully equipped kitchen, living area, in-suite laundry and balcony. Maximum occupancy is 6 (additional occupancy above double, add \$25 plus taxes per adult per night)

2 Bedroom Condo, 1 King + 2 Queen beds - Features 1 King bed in the master bedroom, 2 Queen beds in the second bedroom + pullout sofa in living area. Fully equipped kitchen, living area, in-suite laundry and balcony. Maximum occupancy is 8 (additional occupancy above double, add \$25 plus taxes per adult per night)

2 Bedroom Villa, 1 King + 2 Queen beds - Features 1 King bed in the master bedroom, Two Queen beds in the second bedroom + pullout sofa in living area. Fully equipped kitchen, living area, in-suite laundry and balcony. Maximum occupancy is 8 (additional occupancy above double, add \$25 plus taxes per adult per night)

MINIMUM STAY REQUIREMENT:

Please note that there is a 2-night minimum length of stay for any guests staying on a Friday or Saturday night from July 1 to August 31, 2024.

BLACK-OUT DATES:

May 17-18-19, 2024

June 28-29-30, 2024

August 2-3-4-30-31, 2024

September 1, 2024

TARIFF/BROCHURE PUBLICATION

In compliance with laws on packaged travel, Spirit Ridge Resort has a responsibility to consumers to ensure that description of our product and service is accurate in all material respects. We request that the hotel be featured with a hotel photograph. We request that the Travel Company make every effort to ensure all information published about Spirit Ridge Resort in your Tariff / Brochure is both current and accurate. We are willing to proof this information for you, if required.

FIT POLICIES & PROCEDURES

Check-In/ Check-Out Time

Check in: 4:00 pm; Check out: 11:00 am. Should a guest/group plan to arrive at the hotel prior to 4:00 pm, please include this information on the rooming list or at the time of booking. Every effort will be made to accommodate early arrivals based on availability however cannot be guaranteed.

F.I.T Agreements

F.I.T agreements are renewed on a yearly basis. Should you wish to maintain an agreement with Spirit Ridge Resort, we require a signed copy of this agreement prior to the commencement of the program. As FIT rates are based on this confidential written agreement; they will not be quoted at the time of reserving.

NOTE: For the purpose of this contract, where applicable, FIT refers to a patron who has purchased an accommodation package from the travel company.

Family Plan

Children 18 years old and under may stay at no extra charge in their parents' room, excluding meals.

F.I.T. Incidental Charges

A credit card preauthorization will be requested at time of check-in, in order for the guest to charge incidentals to his room account. Without an approved credit card, Spirit Ridge Resort will not extend billing privileges to the guest, but rather request a cash damage deposit upon arrival.

We are a non-smoking hotel; a \$300 housekeeping fee will be applied to individual guest account. This includes smoking on hotel balconies.

PAYMENT PROCEDURE **BILLING**

BC Golf Guide is responsible for the pre-payment of all room and tax 72 hours prior to arrival of guest(s).

Taxes

5% GST, 8% PST and 3% OIB Tax

Foreign Currency

Deposit and final payment funds will be converted to Canadian dollars based on the hotel's current rate of exchange at the time of receipt.

CANCELLATION POLICY

F.I.T CANCELLATIONS

Cancellations must be made by email to spiritridge.reservations@hyatt.com. In return, cancellations will be confirmed back via email from the hotel. Our cancellation policy is 72h prior to arrival, penalty of 1 night room and tax if cancelled within 72 hours.

NO SHOWS

For no shows, that is guests who without prior cancellation fails to arrive at Spirit Ridge Resort your company must reimburse the hotel's loss equal to the same penalty as the cancellation policy.

TERMINATION

If either party materially breaches the Contract, written notification must be provided within 30 days of occurrence. The party at fault will have 15 days to cure such breach. Failure to do so will render this contract null and void.

FORCE MAJEURE

If the agreement becomes impossible to perform by either party due to acts of God, war, government regulations, disaster, strikes, civil disorder, curtailment of transportation facilities (which prohibit 25% or more of the meeting delegates from attending your conference), or other emergencies making it illegal or impossible to provide the facilities or to hold the program, this agreement may be terminated for any one or more of such reasons by written notice from one party to the other provided that the reason for said termination is in effect in Spirit Ridge Resort or the immediate surrounding area and is in effect within 7 days prior to the arrival of the first members of the group.

INDEMNIFICATION

You shall indemnify and hold us our parent companies, subsidiaries, affiliates and their respective officers, directors, employees, agents and representatives forever harmless from, and against, any and all personal injury, property damage, loss, liability or claim of liability, expenses, fines and penalties including reasonable legal fees arising out of our relating to any wrongful or negligent act, error or omission by you, your guests, invitees, agents, delegates or representatives, except to the extent attributable to our negligence.

We shall indemnify and hold you, your parent companies, subsidiaries, affiliates and their respective officers, directors, employees, agents and representatives forever harmless from and against, any and all personal injury, property damage, loss, liability or claim of liability, expenses, fines and penalties including reasonable legal fees arising out of or relating to any wrongful or negligent act, error or omission by us, our employees or representatives, except to the extent attributable to the Group's or its guests', invitees', agents', delegates' or representatives negligence.

This indemnification provision shall survive the termination or expiration of this agreement.

INSURANCE

Each of us agrees to carry, and in a sufficient amount of insurance to provide coverage for any liabilities arising out of or resulting from our respective obligations pursuant to this agreement. The requirement to provide evidence of an insurance certificate will be communicated if necessary.

ACCEPTANCE

To confirm the arrangements on a definite basis, we require a signed copy of this agreement to be received by us no later than **January 1, 2024**, in order to guarantee your rate. After you have had an opportunity to review and approve this agreement, please sign and return the additional enclosed copy. We look forward to working with you and welcoming your guests to Spirit Ridge Resort.

On behalf of the Hotel:

Signature:

Name: Dianna Jarman

Title: Sales Manager

Date:

On behalf of **BC Golf Guide**

Signature

Name: Ross Marrington

Title: Representative

Date:

Written acceptance constitutes a binding agreement between the Travel Company and Spirit Ridge Resort therefore, this document must be signed by a representative authorized to commit such arrangements on behalf of the travel company.