



Agreement Between
Crown Isle Holdings LTD. + Crown Isle Management LTD.
dba: Crown Isle Resort and Golf Community
 and
Golf Vancouver Island

We would be pleased to confirm the following wholesale, net non-commissionable Villa room rates:

DATES	2 Queen Bed Room (Double Occupancy)	One-Bedroom King Jacuzzi Suite (Double Occupancy)	King Loft Suite (Quad Occupancy)
Winter January 1/ 2023 – April 11, 2023	\$189.00	\$239.00	\$289.00
Peak April. 12/ 2023– September 30/ 2023	\$225.00	\$275.00	\$325.00
Winter October 1/ 2023 – March 31, 2024	\$189.00	\$239.00	\$289.00

Early Bird Special (Villa Room Rates only)

- All stays that are booked before April 30th, 2023
- Minimum 2-night stay
- Winter Dates – 10% off
- Peak Dates – 20% off
- Early bird offers cannot be combined with any other offers

All Season Special

- Minimum 2-night stay
- 5% off bookings from Sunday to Thursday inclusive

Guest Villa Room Policies

- Additional person charge is \$25.00 per night, per person plus taxes
- 18 years of age and under are complimentary staying in Villa Rooms with accompanying

paying adult

- All rates are in Canadian funds and are net, non-commissionable.
- Rates do not include BC Provincial Sales Tax (8%), Goods & Service Tax (5%), and MRDT(2%)
- Playpens (cribs) are complimentary if required.
- Self-parking is complimentary for all vehicles. License Plates must be registered at check-in
- Check-in time is after **5:00 pm**
- Check-out time is before **11:00 am**
- Complimentary luggage storage is available for early arrivals and after check-out time.
- A valid major credit card will be requested from the guest upon check-in to cover incidental charges. A pre-authorization of \$150.00 is required and will be released minus any incidental charges at check out.
- A limited number of Dog-friendly guest rooms are available in the Resort. Dogs are welcome at a fee of \$30.00 per Dog per day plus taxes (Maximum 1 (one) dog per room and Dog weight no more than 50lbs)
- All Villa Rooms and Suites at Crown Isle are non-smoking. To protect a smoke-free environment (which includes tobacco, marijuana, and e-cigarettes), a minimum charge of a \$250 cleaning fee will be posted to the account of any guest(s) who smoke in their guest room.

Cancellation And No-Show Policy

The Crown Isle Resort & Golf Community will charge a cancellation fee in the event the canceled reservation occurs within **48 hours** of the arrival date.

No-Shows will be charged for a full 1-night charge.

Cancellations must be advised by email and proof of acknowledgment by the Hotel should be retained.

Villa Rooms Allotment

Villa Rooms on allotment based on a "Free Sale" basis until advised otherwise notified of a Close Out and or Stop Sell. Loft Suites are not included in the "Free Sale" allotment and will be reserved based on availability.

No Walk Policy

If Crown Isle Resort & Golf Community is overbooked, guests shall not be sent to another Hotel.

Reservations

Reservations requests will only be accepted via email to groupsales@crownisle.ca

Please list on email any special requests. *At least one guest must be 21 years of age or older.

Actual rooming lists are due no later than 14 days before the arrival date and TBA is not accepted. Please indicate on the rooming list any special requests. This will help avoid any unnecessary delays upon arrival.

Crown Isle reserves the right to change the room numbers & building assignments previously assigned to guests; we will do our best to ensure the room type remains the same. We cannot guarantee that all guests will be in the same building, but we will do our best to make the requested arrangements. Please do not distribute specific room numbers to your guests.

Room Descriptions

Please utilize the following room descriptions when selecting rooms for your clients.

Golf Course View Room with Two Queen Beds

Features

- Sleeps 4
- 2 Queen beds
- 1 Bathroom
- This beautiful room features two queen beds, a mini kitchen, and a patio or balcony to enjoy the various views of natural gardens, forest, and the golf course. The mini-Kitchen includes a bar fridge, microwave, coffee maker, and dishes/utensils. No pets allowed. Partially Air Conditioned

Cozy King Parlor Room

Features

- Sleeps 2
- 1 King bed
- 1 Bathroom
- THIS ECONOMY-SIZED ROOM features a King bed, bar fridge, flat screen television, desk, and comfortable lounge chairs. The room overlooks the golf course with patio access. No pets allowed. Partially Air Conditioned.

King Suite with Whirlpool

Features

- Sleeps 4
 - 1 King bed and 1 Sofa bed
 - 1 bathroom
- Bedroom with king bed, jacuzzi, and flatscreen television. Separate living room with queen sofa bed, and small dining area with table and chairs. Kitchenette with stove top, bar fridge, microwave, coffee maker, and dishes/utensils. The suite overlooks natural gardens and the golf course on either balcony or patio. No pets allowed. Partially Air Conditioned.

We would be pleased to confirm the following wholesale Green Fees:

- Green Fee Rates below include GPS Power Cart, Driving Range, and 1 Bottle of Water and do not include applicable 5% GST and an additional 8% PST for the power cart.

DATES (Season)	Green Fee
Winter January 1, 2023 – April 11, 2023	\$65.00
Peak April. 12, 2023 – September 30, 2023	\$120.00
Winter October 1, 2023 - December 31, 2023	\$65.00
Twilight Winter after 1 pm October 1, 2022 – April. 11, 2023	\$45.00
Twilight Peak** April. 12, 2023– September 30, 2023	\$70.00
Repeat Play Winter October 1, 2022 – April 11, 2023	\$35.00
Repeat Play Peak Before 3 pm April 12, 2023 – September 30, 2023	\$65.00
Repeat Play Peak After 3 pm April. 12/ 2023 – September 30, 2022	\$50.00
Aeration Rate (20% OFF)	\$90.00

*Aeration rates TBD

** Peak Twilight starts at 3:00pm / 2:00pm Sept 15th – Oct 12th

Golf Policies

Golf Cancellation Policy

Player Draw and Guarantee is due 14 days before the date of play. If the number of players is not revised by the date, the number listed in the Agreement will be used as a Player Guarantee for payment purposes. No-shows will be charged and short shows will be charged. Crown Isle Resort cannot guarantee additional changes will be accommodated if submitted less than 48 hours in advance.

Golf Booking Policy

Booking requests must be sent via email to our Golf Shop at groupsales@crownisle.ca

Inclement Weather

Severe weather may cause a delay to the start of your event. If playing conditions require cancellation of the event, it will be rescheduled at the first available date that is mutually convenient. If a cancellation is required after the start of your event, an equitable adjustment in the final payment due under this Agreement will be made based on the number of holes played. Determination of playing conditions requiring event cancellation will be made at the sole discretion of our Director of Golf. Events may be restricted to cart paths only based on current weather conditions.

Golf Course Conduct

The Guests / Group will accept responsibility for the proper conduct and attire of all participants. The Guest / Group organizer will be liable for any and all damages to equipment, property, and/or persons at the Resort due to negligence. Including, but not limited to, the downtime of the equipment if required to be sent off the property for repair. Such damages will result in the Guest / Group being billed. The Guest / Group agrees to indemnify and hold Crown Isle Resort and Golf Community harmless from all damages and/or injuries incurred.

Dress Code

The dress code is strictly enforced. All players must comply with the club's dress code. Acceptable dress for men is collared shirts and mock turtle necks, tailored pants, or shorts. Ripped torn denim or t-shirts are not permitted. Acceptable dress for ladies is tailored slacks or shorts, skirts or skorts, and tops with or without sleeves must be collared. Mock turtlenecks. Non-metal spikes are required on the golf course and practice area.

The Pace of Play

Player's Assistants have full authority to maintain our pre-determined pace-of-play expectations. Failure of groups to maintain our pace of play could result in groups being

asked to advance to the next hole. We recommend discussing ways for improving pace-of-play with our Director of Golf.

Power Cart Wavier

Guest / Group contact person or persons signing on behalf of the group promise to hold Crown Isle Resort and Golf Community free and harmless from any claims of any nature whatsoever that may arise through me or my golf group's use of a golf power cart. I represent that I and my golf group are familiar with the use of a golf power cart and can operate and control the same. I agree to pay for any damages to me or my golf group's golf cart for the duration of this agreement and authorize any damages to be charged to the credit card attached to this Agreement / Contract.

Club Rentals

Please advise if any club rentals will be required. Callaway set of high-performance clubs available at a cost:

Peak period:	\$55 + GST
Winter period:	\$35 +GST

Club Storage

Please advise if club storage will be required it is complimentary

Covid-19 Protocols

Crown Isle Resort & Golf Community has developed COVID-19 safety plans in accordance with BC WorkSafe procedures for all departments.

Additional we have consulted with the following industry associations to ensure we are going above the minimum requirements: Canadian Hotel Association "Stay Safe" Program, BC Restaurant & Food Service Association, and Golf Canada

Please see our website page for full details on our policies
<https://www.crownisle.com/covid-19/>

Cloce-Out & Stop Sell P (Villa and Golf Rates)

The Resort reserves the right to update with close-out dates or stop-sell as deemed necessary.

All bookings received before the stop-sell notice will be honored

2023 Close-out & Stop Sell Dates

(Subject to change)

- June 5 – 10, 2023 PGA
- June 16, 2023 TLA
- August 11-13, 2023 CAR SHOW

Upon review, should you have any questions or require additional information, please feel free to contact Jared Siminoff

Kind Regards,

Jared Siminoff
Head Golf Professional

Paulina Gonzalez
Group Sales Coordinator

Dave Ramsay
General Manager

Conditions of the contract agreed upon by:

Danny Leitch

Date

Signature

B.C. Golf Guide

Company Name