

Agreement Between
Crown Isle Holdings LTD. + Crown Isle Management LTD.
dba: Crown Isle Resort and Golf Community
and
BC Golf Guide

We would be pleased to confirm the following wholesale, net non-commissionable
Villa room rates:

DATES	Deluxe Fairway Room (Double Occupancy)	One Bedroom King Jacuzzi Suite (Double Occupancy)	Loft Suites (Quad Occupancy)
Winter January 1/ 2022 – April 11/ 2022	\$189.00	\$239.00	\$289.00
Peak April. 12/ 2022– September 29/ 2022	\$225.00	\$275.00	\$325.00
Winter September 30/ 2022 – April. 11/ 2023	\$189.00	\$239.00	\$289.00

Early Bird Special (Villa Room Rates only)

- All stays that are booked prior to April 30th, 2022
- Minimum 2-night stay
- Winter Dates – 10% off
- Peak Dates – 20% off
- Early bird offers cannot be combined with any other offers

All Season Special

- Minimum 2-night stay
- 5% off bookings Sunday to Thursdays inclusive

Guest Villa Room Policies

- Additional person charge is \$25.00 per night, per person plus taxes
- 18 years of age and under are complimentary staying in Villa Rooms with accompanying paying adult
- All rates are in Canadian funds and are net, non-commissionable.
- Rates do not include BC Provincial Sales Tax (8%), Goods & Service Tax (5%) and DMF (3%).
- Playpens (cribs) are complimentary if required.
- Self-parking is complimentary for all vehicles. License Plates must be registered at check in
- Check-in time is after **5:00pm**
- Check-out time is prior to **11:00am**
- Complimentary luggage storage is available for early arrivals and after check out time

- A valid major credit card will be requested from the guest upon check-in to cover incidental charges. A pre-authorization of \$150.00 is required and will be released minus any incidental charges at check out.
- A limited number of Dog friendly guest rooms are available in Resort. Dogs are welcome at a fee of \$30.00 per Dog per day plus taxes (Maximum 1 (one) dog per room and Dog weight of 50 lbs.)
- All Villa Rooms and Suites at Crown Isle are non-smoking. To protect a smoke free environment (which includes tobacco, marijuana and e-cigarettes), a minimum charge of \$200 cleaning fee will be posted to the account of any guest(s) who smoke in their guest room.

Cancellation And No-Show Policy

The Crown Isle Resort & Golf Community will charge a cancellation fee in the event the canceled reservation occurs within **48 hours** of the arrival date.

No-Shows will be charged for full 1-night charge.

Cancellations must be advised in email and proof of acknowledgement by the Hotel should be retained

Villa Rooms Allotment

Villa Rooms on allotment based on a "Free Sale" basis until advised otherwise notified of a Close Out and or Stop Sell. Loft Suites are not included in "Free Sale" allotment and will be reserved based on availability.

No Walk Policy

In the event that Crown Isle Resort & Golf Community is overbooked, guests shall not be sent to another Hotel.

Reservations

Reservations requests will only be accepted via email to groupsales@crownisle.ca

Please list on email any special requests. *At least one guests must be 21 years of age or older.

Actual rooming lists are due no later than 14 days prior to the arrival date and TBA are not accepted. Please indicate on the rooming list any special requests. This will help avoid any unnecessary delays upon arrival.

Guest's names and room assignments must be forwarded no later than (7 days prior to the arrival date Crown Isle reserves the right to change the room & building assignments previously assigned to guests; we will do our best to ensure the room type remains the same. We **cannot** guarantee that all guests will be in the same building, put we will do our best to make requested arrangements. Please **do not** distribute specific room numbers to your guests.

We would be pleased to confirm the following wholesale Green Fees:

- Green Fees now include GPS Power Cart, Driving Range, and 1 Bottle of Water
- Green Fees do not include Goods & Service Tax (5%)

DATES (Season)	Green Fee
Winter January 1/ 2021 – April 11/ 2022	\$65.00
Peak April. 12/ 2021– September 29/2022	\$120.00
Winter October 11/ 2021 – April. 11/ 2022	\$65.00
Twilight Winter* October 11/ 2021 – April. 11/ 2022	\$45.00
Twilight Peak** April. 12/ 2021– September 28/2022	\$70.00
Repeat Play Winter October 8/ 2021 – April. 11/ 2022	\$35.00
Repeat Play Peak Before 3pm April. 12/ 2021– September 28/2022	\$65.00
Repeat Play Peak After 3pm April. 12/ 2021– September 28/2022	\$50.00
Aeration Rate (20% OFF)	\$90.00

*Aeration rates apply May 12 through May 22 and September 30th through October 10th

** Winter Twilight starts at 1:00pm

*** Peak Twilight starts at 3:00pm / 2:00pm Sept 15th – Oct 12th

GOLF POLICIES

Golf Cancellation Policy

Player Draw and Guarantee is due 14 days prior to the date of play. If the number of players is not revised by the date, the number of players listed in the Agreement will be used as a Player Guarantee for payment purposed. No shows will be charged and short shows will be charged. Crown Isle Resort cannot guarantee additional changes will be accommodated if submitted less than 48 hours in advance.

Golf Booking Policy

Booking requests must be sent via email to our Golf Shop Supervisor and Head Golf Professional at the following email addresses: jared@crownisle.ca

Tour Operators can book up to 1 year in advance. Exact tee times will be confirmed 30 days in advance in order to maximize course usage. Crown Isle reserves the right to change tee times, within reason; to maximize golf course usage.

Inclement Weather: Severe weather may cause a delay to the start of your event. If playing conditions require cancellation of the event, it will be rescheduled at the first available date that is mutually convenient. If a cancellation is required after the start of your event, an equitable adjustment in the final payment due under this Agreement will be made based on the number of holes played. Determination of playing conditions requiring event cancellation will be made at the sole discretion of our Director of Golf. Events

may be restricted to cart path only based on current weather conditions.

Golf Course Conduct: The Guests / Group will accept responsibility for proper conduct and attire of all participants. The Guest / Group organizer will be liable for any and all damages to equipment, property and or persons at the Resort due to negligence. Including, but not limited to, the down time of the equipment if required to be sent off property for repair. Such damages will result in the Guest / Group being billed. The Guest / Group agrees to indemnify and hold Crown Isle Resort and Golf Community harmless from all damages and/or injuries incurred.

Dress Code: The dress code is strictly enforced. All players must comply with the club's dress code. Acceptable dress for men is collared shirts and mock turtle necks, tailored pants or shorts. Ripped torn denim or t-shirts are not permitted. Acceptable dress for ladies is tailored slacks or shorts, skirts or skort, tops with or without sleeves must be collared. Mock turtlenecks. Non - metal spikes are required on the golf course and practice area.

Pace of Play: Players Assistants have full authority to maintain our pre-determined pace-of-play expectations. Failure of groups to maintain our pace-of-play could result in groups being asked to advance to the next hole. We recommend discussing ways for improving pace-of-play with our Director of Golf.

POWER CART WAIVER

Guest / Group contact person or persons signing on behalf of the group promise to hold Crown Isle Resort and Golf Community free and harmless from any claims of any nature whatsoever that may arise through me or my golf groups use of a golf power cart. I represent that I am and my golf group is familiar with the use of golf power cart and can operate and control the same. I agree to pay for any damages to me or my golf groups golf cart for the duration of this agreement and authorize any damages to be charged to the credit card attached to this Agreement / Contract.

Club Rental - Please advise if any club rentals will be required. Callaway set of high-performance clubs available at a cost:

Peak period: \$55 + GST

Winter period: \$35 +GST

Club Storage - Please advise if club storage will be required it is complimentary

COVID-19 Protocols

Crown Isle Resort & Golf Community has developed COVID-19 safety plans in accordance with BC WorkSafe procedures for all departments.

Additional we have consulted with the following industry associations to ensure we are going above the minimum requirements: Canadian Hotel Association "Stay Safe" Program, BC Restaurant & Food Service Association and Golf Canada

Please see our website page for full details on our policies <https://www.crownisle.com/covid-19/>

CLOSE-OUT & STOP SELL PERIODS (Villa and Golf Rates)

The Resort reserves the right to update with close out dates or stop sell as deemed necessary.

All bookings received prior to the stop sell notice will be honored

2022 Close-out & Stop Sell Dates
(subject to change)

- April 25th – 30th
- June 17th
- August 13th + 14th

Upon review, should you have any questions or require additional information, please feel free to contact Matt Rolston or Jared Siminoff

Kind Regards,

Jared Siminoff
Head Golf Professional

Matt Rolston
Villa Rooms Manager

Conditions of contract agreed upon by:

Danny Leitch

Date

Signature

BC Golf Guide

Company Name