



Fairmont Hot Springs Resort
5225 Fairmont Resort Road,
Fairmont Hot Springs
BC, V0B 1L1

Reservations: 1.800.663.4979

FIT RATE AGREEMENT

BC GOLF GUIDE

This exclusive agreement is between Fairmont Hot Springs Resort and *BC Golf Guide*
1524 Woodridge Rd, Kelowna, BC V1W 3B4
Danny Leitch, Director of Business Development Phone: 1-877-223-7226 Fax: 250-800-0912
Email: danny@bcgolfguide.com
and is valid from Jan 01, 2021-December 31, 2021.

FIT & GROUP TOUR NET RATES 2021/2022

Room Type	Value*	Regular*	Peak*
	Jan. 1 – May 14 Sept. 27 – Dec. 17	May 15 – June 25 Sept. 8 – Sept. 26	June 26 – Sept. 7
Classic Room – 2 Queen beds	\$110	\$130	\$199
King Room	\$115	\$145	\$219

Room Rates

The following applies to the above negotiated rates:

- Single/Double Occupancy
- Rates are in Canadian Dollars, net/non-commissionable, per room per night and subject to availability.
- Some Black-Out Dates apply (Statutory Holidays)
- Rates do not include Taxes and Resort Fees (currently 5% GST, 8% PST, 7.5% Resort Fee – taxes and fees are subject to change without notice)
- Rates must be packaged with other travel components and are not permitted to be marketed or re-sold as unpackaged, room-only product on on-line (e.g.: internet based) channels
- A minimum annual 20 booked and paid room nights may be required to qualify for FIT rates for the following year



Guest Room Description

All rooms include:

- Complimentary access to the Natural Mineral Hot Springs Public Pools – Canada's largest
- Exclusive access to the 'resort guests only' Hot Springs Pool and in-house hot and cold Nordic style plunge pools
- 2 lush Fairmont Hot Springs Resort adult robes and pool towels
- Access to steam room, sauna and exercise rooms
- Free Wi-Fi throughout the Resort
- Complimentary in-room coffee & tea
- Free Parking
- Shuttle to our 3 Golf Courses

Classic Queen Room:

Spacious room with 2 Queen Beds, a 42" HDTV and complimentary Wi-Fi. A Keurig coffee station will brew that perfect cup of coffee to kick start the day. Guests can enjoy a private balcony or patio with a view of the breathtaking Rocky Mountains.

King Room:

Guests can relax in our spacious, newly renovated King room with some extras to truly pamper them. Our SPA bathroom amenities, bottled water, plush robes and slippers as well as nightly turndown service will add that little extra travelers have come to expect.

Non-Smoking and Pet Policy

Smoking is not permitted in any of our guest rooms and within 10 meters of any of our facilities. Dogs are only permitted in designated dog-friendly rooms which may not be located in the main lodge.

A minimum CA\$250 cleaning fee will be applied if any of the above policies will be disregarded.

Check in & Check out times

Check-in starts at 4pm and check-out time is at 11am.

Guests arriving prior to 4pm will be accommodated as rooms become available.

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Insurance & Indemnification

FHSR and your organization each agree to carry adequate personal property, liability and other insurance protecting it against any claims arising from any activities conducted on the Resort during the guest's stay. Each party hereby indemnifies and holds the other party harmless from any loss, liability, costs or damages arising from actual or threatened claims or causes of actions resulting from the gross negligence or intentional misconduct of such party or its respective officers, directors, employees, agents, contractors, members or participants (as applicable).

Security

Your organization acknowledges that FHSR cannot be responsible for the safe keeping of equipment, supplies, written material or other valuable items left in the guest rooms or public areas.

FIT Reservation Process

Once the signed agreement has been received, reservations can be made directly with FHSR as outlined below:

Toll Free: 1.800.663.4979

Fax: 1.250.345.6616

Email: resinfo@fhsr.com

Please state the full name of your company in order for us to assign the agreed upon rates.

FIT Cancellation Policies

FIT reservations must be cancelled 72 hours prior to arrival. Cancellations received less than 72 hours prior will be charged one night's accommodation plus applicable taxes.

FIT No-Show Policy

For No-Shows (guests who fail to arrive without prior cancellation), FHSR will charge the Company one night's accommodation plus applicable taxes.

The Company is responsible to communicate the Cancellation and No-Show Policies to their customers.

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Method of Payment

All payments must be made by a valid major credit card or certified check drawn on a Canadian Bank or by International Electronic Bank Transfer unless direct billing is authorized based on approval of a direct billing application.

All payments must be in Canadian Funds. FHSR is unable to accept foreign currencies as payment.

Guest Room Guarantee

All reservations must be guaranteed with a valid credit card or with advance deposit for the first night's stay. Direct Billing is available based upon request and subject to approval of a direct billing application including credit reference checks. All invoices must be paid upon receipt.

Guest Incidental Charges

A valid credit card must be presented at check-in. Payment for all incidental charges not paid by the guest will be charged to the Company.

Acceptance

This agreement is subject to all terms and conditions outlined within. The person signing for the Company acknowledges that they have read and accept these terms and conditions and they are authorized to sign a legally binding agreement.

Please return the signed agreement via email or fax and a countersigned copy will be returned to you for your records.

Email: sales@fhsr.com

Fax: 1.250.345.6616

COMPANY

Name:

Title:

Signature:

Date:

FAIRMONT HOT SPRINGS RESORT

Name: Shashank Handa

Title: Corporate Sales Manager

Signature:

Date:



A handwritten signature in the bottom right corner of the document.