

Mr. Ross Marrington	Valerie Hunter
BC Golf Guide	Sun Peaks Grand Hotel & Conference Centre
1524 Woodridge Rd	3240 Village Way
Kelowna, BC V1W 3B4	Sun Peaks, British Columbia, V0E 5N0
Phone: 1-877-223-7226	Phone: 250-434-6908
Email: ross@bcgolfguide.com	Email: vhunter@sunpeaksgrand.com

2019 FIT & GROUP CONTRACT

Dear Ross,

Thank you for your support of the Sun Peaks Grand Hotel & Conference Centre in 2018 and for your interest in 2019.

TOUR RATES ELIGIBILITY

Rates are net, non-commissionable, in Canadian Funds, based on the European Plan (no meals) unless otherwise specified. Please note, **BC Golf Guide** will be referred to as 'travel company' for the duration of this contract.

These Rates **cannot** be posted, published or made available to 3rd party Internet sites, distribution or exposure of Net Tour Rates will allow the Hotel to immediately terminate the Agreement.

2019 Golf Guide- NET RATES :

DELUXE HOTEL ROOM	SINGLE/DOUBLE
May 1-Jun 27, 2019	\$106.00
Jun 28-Sep 01, 2019	Sun -Thurs \$109 Fri and Sat \$135
Sep 02, 2018-Nov 15, 2019	\$106.00
SPACE BLACKOUT DATES	APRIL 4-7, MAY 3-4, JUNE 7-8, SEPT 18-20, 2019 INCLUSIVE
Additional \$20 per person each for triple and quad occupancy	

DELUXE ROOM UPGRADE CHARGES, PER DAY: Based on double occupancy Additional person charges of \$20.00 per person, per night apply. No charge for children ages 0-18 with adults.

MOUNTAIN VIEW	\$20	JUNIOR SUITE	\$70	2 BEDROOM SUITE	\$350
BALCONY	\$20	ONE BEDROOM SUITE	\$125	COT/DAILY	\$30
BALCONY MOUNTAINVIEW	\$40	KITCHENETTE	\$100.00	SEE PAGE 2 SUMMIT CLUB upgrade	

TAXES

5% GST, 8% PST and 3% MRDT (Municipal Regional District Tax), is applicable to all services, products and accommodations and subject to change.

Connecting rooms

One king and two double bed configuration for all room types, requests emailed to reservations@sunpeaksgrand.com

ROOM ALLOTMENTS

Single, Double, and Triple occupancy are subject to restrictions and based on availability. Every effort will be made to accommodate these requests.

FIT & GROUP POLICIES & PROCEDURES

CHECK IN/CHECK OUT TIME:

Check in: 4:00 pm; Check out: 11:00 am.

RESERVATION PROCEDURES:

Email: tour@sunpeaksgrand.com Direct: .250-578-6080 f.250-578-6001

Stop Sales

In the event of a compressed date for an FIT booking the hotel requests the Stop Sale Contact

Stop Sale Contact: _____ Email: _____

Tour Services

Tour Service is **\$9.57 plus applicable taxes (\$10.05incl)** per person round trip. This is a mandatory charge for groups of 10 or more rooms. This fee includes portage & housekeeping services.

F.I.T. & Group Incidental Charges

Credit cards will be required for all incidentals. **Traveller's Cheques are not accepted.**

Tour escort assists in the collection of incidental charges prior to group departure.

*** We are a non-smoking hotel. A \$200 housekeeping fee will be applied to individual guest account.**

FOOD & BEVERAGE POLICIES

Meal Arrangements

DATE	TIME	PAX	MENU	PRICE	LOCATION
Arrival	TBD	TBD	Choice Dinner	\$54.00+18%+5%	Restaurant
Departure	TBD	TBD	Hot Breakfast	\$24.00+18%+5%	Restaurant

Group Dining Policies

Group dining reservations should be made at least 30 days in advance with Tour Reservations by emailing dining sheet at tour@sunpeaksgrand.com. Arrangements should be reconfirmed 7 days prior to the arrival. We reserve the right to re-assign meal space and any changes will be communicated in writing.

We offer one (1) complimentary meal for prearranged group meals with a minimum of 20 meals purchased.

The cancellation policy for group meals is 72 hours prior to arrival.

Please note that the meal taxes may change without notice.

Family Plan

Children 18 years old and under may stay at no extra charge in their parents' room, excluding meals.

MOTORCOACH PARKING

Complimentary parking in Bento's Parking lot, Sun Peaks Village, a 5 minute walk to the hotel and subject to availability.

PAYMENT PROCEDURE

FIT & GROUP:

A payment summary will be sent along with deposit dates upon receipt of signed contract. A 100% deposit is required no later than 30 days prior to arrival for the hotel and 60 days for the Residences. The preferred form of payment is through Electronic Transfer to our bank accounts (***Please note that fees associated with wire transfers are the responsibility of the sending company**). In the event that you would wish to pay via credit cards, there will be a 2% surcharge for processing credit card payments

SUN PEAKS GRAND HOTEL ACCOUNTS RECEIVABLE CONTACT:

ar@sunpeaksgrand.com

Tel: 250-578-6021

Fax: 250-578-6001

Accounts Payable Contact:

Email:

Phone:

BANK TRANSFER INFORMATION

Bank Name:

HSBC Bank Canada
380 Victoria Street
Kamloops BC V2C 2A5
Sun Peaks Grand LLP

Account:

Institution:

Branch:

Account:

Currency:

Swift:

016
10460
046659-001
CAD
HKBCCATT

****Please note that fees associated with wire transfers are the responsibility of the sending company.***

FOREIGN CURRENCY:

Deposit and final payment funds will be converted to Canadian dollars based on the hotel's current rate of exchange at the time of receipt.

CANCELLATION POLICY

F.I.T CANCELLATIONS

Cancellations must be made by email to tour@sunpeaksgrand.com or faxed to (250) 578-6001. In return cancellations will be confirmed back via email or fax from the hotel.

DATES	HOTEL
May 1, 2019 – Nov 23, 2019	72 hours prior to arrival and confirmed back to hotel in writing or the first night's room charges will be charges to your company.

NO SHOWS

For no shows, that is groups who without prior cancellation fail to arrive at Sun Peaks Grand, your company must reimburse the hotel's loss for 100% of contracted room revenue.

TERMINATION

If either party materially breaches the Contract, written notification must be provided within 30 days of occurrence. The party at fault will have 15 days to cure such breach. Failure to do so will render this contract null and void.

FORCE MAJEURE

If the agreement becomes impossible to perform by either party due to acts of God, war, government regulations, disaster, strikes, civil disorder, curtailment of transportation facilities (which prohibit 25% or more of the meeting delegates from attending your conference), or other emergencies making it illegal or impossible to provide the facilities or to hold the program, this agreement may be terminated for any one or more of such reasons by written notice from one party to the other provided that the reason for said termination is in effect in Sun Peaks or the immediate surrounding area and is in effect within 7 days prior to the arrival of the first members of the group.

INDEMNIFICATION

You shall indemnify and hold us our parent companies, subsidiaries, affiliates and their respective officers, directors, employees, agents and representatives forever harmless from, and against, any and all personal injury, property damage, loss, liability or claim of liability, expenses, fines and penalties including reasonable legal fees arising out of our relating to any wrongful or negligent act, error or omission by you, your guests, invitees, agents, delegates or representatives, except to the extent attributable to our negligence.

We shall indemnify and hold you, your parent companies, subsidiaries, affiliates and their respective officers, directors, employees, agents and representatives forever harmless from and against, any and all personal injury, property damage, loss, liability or claim of liability, expenses, fines and penalties including reasonable legal fees arising out of or relating to any wrongful or negligent act, error or omission by us, our employees or representatives, except to the extent attributable to the Group's or its guests', invitees', agents', delegates' or representatives negligence.

This indemnification provision shall survive the termination or expiration of this agreement.

INSURANCE

Each of us agrees to carry, a sufficient amount of insurance to provide coverage for any liabilities arising out of or resulting from our respective obligations pursuant to this agreement. The requirement to provide evidence of an insurance certificate will be communicated if necessary.

ACCEPTANCE

To confirm the arrangements on a definite basis, we require a signed copy of this agreement to be received by us no later than **Dec 20, 2018** in order to guarantee your space and/or rate. After you have had an opportunity to review and approve this agreement, please sign and return the additional enclosed copy directly to me. We look forward to working with you and welcoming your guests to the Sun Peaks Grand Hotel & Conference Centre.

BC Golf Guide

Sun Peaks Grand Hotel & Conference Centre

Ross Marrington
Product Manager

Valerie Hunter
Tour and Travel Sales Manager

Date: _____

Date: _____

Written acceptance constitutes a binding agreement between the travel company and Sun Peaks Grand therefore, this document must be signed by a representative authorized to commit such arrangements on behalf of the travel company.