

2018 Tour FIT Rates

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Date: May 31, 2018
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Dear Ross,

Thank you so much for your interest at the River Rock Casino Resort and The Hotel at River Rock. We look forward to providing your travel guests luxurious deluxe accommodations while in Richmond. River Rock Casino Resort provides space and luxury to the discriminating traveler. Our tower, THE HOTEL features 193 standard rooms right on top of the Sky Train called Canada Line. We also have 202 Luxurious One and Two Bedroom Suites on the Resort Side. Our location is about 8 minutes from the Vancouver International Airport, 20 minutes from Downtown Vancouver and 5 minutes to McArthur Glen Designer outlet.

TOUR FIT RATES:

2018	Jan 1 to Apr 30	May 1 – Sep 30	Oct 1 to Dec 31
<u>HOTEL</u>			
Standard Room (with 2 Queen Beds or 1 King Beds) Room Only	\$ 150.00	\$ 199.00	\$ 155.00
Standard Room (with 2 Queen Beds or 1 King Beds) *Including breakfast	\$ 180.00	\$ 229.00	\$185.00
<u>RESORT</u>			
One Bedroom Resort Suite Room Only	\$ 190.00	\$ 239.00	\$ 195.00
One Bedroom Resort Suite *Including breakfast	\$ 220.00	\$ 269.00	\$ 225.00

****Rate includes buffet breakfast for 2 per room per night.***

Additional breakfast for extra guest will be \$19.00 per person per day before gratuity and tax.

Buffet breakfast serves from 6:30am to 10:30am.

Above rates are based on availability.

***** Blackout dates: February 1-2, April 9-10, May 22-23, July 29-31, August 13-15, December 31 dates inclusive.***

*****Please note additional blackout date may be added throughout the year*****

Rates are based on single or double occupancy and are quoted in Canadian Dollars, **net non-commissionable. Rates are subject to 17% Taxes and Fees. Extra person charge is \$30.00 per night.** No extra bed available for triple or quad occupancy, baby cot is only available in penthouses and presidential suites due to fire regulation restrictions. Bedding room type will be based on run of the house (ROH). Your request can be noted at the time of confirmation. The actual room is determined by the hotel, according to availability, at the time of check-in.

FIT Reservations and Cancellation Policy:

Individual reservations can be made through our Reservation Department – Toll Free: 1.866.748.3718, Fax: 604.207.2641 or Email: reservations@riverrock.com. Reservations can be guaranteed for late arrival upon request. In the event that a reservation is guaranteed for late arrival and the guest “no shows” or reservation cancelled after **4:00pm the day prior to the date of arrival, the appropriate room and taxes will be applied as a one-night charge against the form of payment that has been set up for you.** Reservations can be cancelled without penalty before 4:00pm prior to the date of arrival.

All FIT reservations will be required to be prepaid unless a letter of credit or company credit card guarantee is supplied to our Accounting Department.

Stop sell report will be send to oktourhotels@gmail.com with 48 hours in advance. Room and rate will subject to hotel's availability after stop sell report is sent out.

Group:

Based on 10 rooms or more per night, group policies will apply as outlined below. Group inquiries should be directed to ezhao@riverrock.com. Group rate is subject to change.

Rooming Lists:

A rooming list is due 30 days prior to arrival and can be fax to the Sales Department at 604.207.2641 or emailed to Lyra Attolba, Sales Coordinator at lattolba@riverrock.com.

Group and FIT Deposit and Payment Policy

Full prepayment of the FIT and Group Reservations will be required 30 days prior to arrival. Payment may be made by credit card, money order or certified cheque.

Group Cancellation Policy:

Group bookings may be cancelled 30 days prior to the arrival date without penalty. Should the group cancel less than 30 days prior to arrival the 1st night deposit is non-refundable unless the rooms are resold for the same rate and same length of time. Individual reservations may be cancelled to a maximum of 3 rooms up to 72 hours prior to arrival.

Group Baggage Handling:

Baggage handling is \$7.00 per person is based on consumption of individual guests. An invoice will follow for luggage service consumptions.

Early Departures Penalty:

A penalty charge in the amount of \$50.00 per day for early departures, for example, if a client has a confirmed stay for 5 nights and decides to stay for only 3 nights, River Rock Casino Resort will charge \$100.00 for the other 2 nights lost.

Force Majeure:

The performance of the Agreement by either party is subject to acts of God, war, government regulations, natural disaster, strike, lockouts and other labour disputes, civil disorders, or other emergencies making it illegal or impossible to provide the facilities for your meeting. It is provided that this Agreement may be terminated for any one or more of such reasons by written notice from either party.

Additional contract clause:

- Contracted rates are not to be resell on any publicly available websites or any type of 3rd party companies
- Your company is responsible to protect our contracted rate, not to resell publicly available online or through any 3rd party companies
- Our contracted rate may not be publicized on any type of PPC (Pay per click) or display advertising. This includes but not limited to Google, Baidu, Facebook, Twitter, Instagram or any such online platforms inclusive of mobile apps.
- Above rate applies to FIT individual reservations, room rate is subject to hotel's room availability if in case of additional blackout date.
- Company vouchers must be presented for check-in upon arrival (Both FIT & Group). All invoices are to be paid upon receipt.

****River Rock Casino Resort reserves the right to terminate the contract in case your company violates any of the above terms & condition. In situation where the hotel availability and market demand changes, River Rock Casino Resort also reserves the right to revise the above terms & conditions without notice****

We, at River Rock Casino Resort are committed in developing a long term relationship and look forward to welcoming your guests. Please sign this agreement and return it to my attention.

Thank you for considering the River Rock Casino Resort for your 2018 Tour Year and greatly appreciate for your 2017 business!

Acceptance:

The contents of the foregoing agreement meet with my approval, and I consider all arrangements to be confirmed and definite contingent upon the Hotel's approval and execution of this Agreement.

Approval on behalf of:
BC Golfguide.com Inc

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