

FAIRMONT HOTELS & RESORTS



2016/17 FIT/TOUR STATIC RATE WHOLESALE AGREEMENT

Danny Leitch
BC Golf Guide
1524 Woodridge Rd
Kelowna BC V1W 3B4
Phone: 519-800-3701
Email: danny@bcgolfguide.com

This Static Rate Wholesale Agreement (the "**Agreement**") is entered into by and between **BC Golf Guide** and the **Fairmont Pacific Rim**. For ease of reference, the **Fairmont Pacific Rim** will be referred to as the "**Hotel**"; **BC Golf Guide** shall be referred to as the "**Travel Company**"; and **Fairmont Hotels Inc** and/or any of its parents, subsidiaries or affiliates, as the context requires, will be referred to as "**Fairmont**". Travel Company and Hotel are each also referred to as a "**Party**" or together the "**Parties**." The Agreement commences on the date of the last party's signature (the "**Effective Date**").

I. TERM

This Agreement begins on the Effective Date and continues for one Agreement period, unless earlier terminated as set forth below ("**Initial Term**"). Thereafter, the Agreement shall renew annually (each a "**Renewal Term**") unless either Party provides the other Party written notice of its intent not to renew the Agreement at least 60 days before the end of the Initial Term or then-current Renewal Term. The Initial Term and any and all Renewal Terms shall be referred to as the "**Term**."

II. SCOPE

This Agreement sets forth the terms and conditions under which the Hotel/s will make available to Travel Company rooms for distribution ("**Rooms**") to guests, travel agents, tour operators and wholesalers through both offline and online distribution channels. "**FIT**" applies to individual guests only, who have purchased accommodations or accommodation packages from the Travel Company, for up to nine (9) rooms or less. "**Group**" applies to groups of guests who have purchased accommodations or accommodation packages from the Travel Company of at least ten (10) rooms or more. Travel Company represents and warrants that it is a licensed travel company and shall remain properly licensed throughout the Agreement.

III. DEFINITIONS

For the purposes of this Agreement:

"**Distribution Partners**" means those non-retail third-parties to whom Travel Company may distribute Rooms in accordance with the terms and conditions of this Agreement. For example, Distribution Partners may be on-line or offline or receptive or non-receptive tour operators, wholesalers, and travel aggregators.

"**Travel Package**" means a combination of a Room with at least one other travel-related component with a common or closely related commencement date consumed by a single guest or multiple guests and which are displayed as a single price and presented to the guest as a single billing item. Components may include and airline ticket, an overnight cruise or a cultural activity.

A handwritten signature in blue ink, appearing to be "M", enclosed within a circular outline.

IV. RATES

A. GENERALLY

Rates are attached as Schedule A ("**Rates.**"). These Rates shall apply to reservations booked in the 2016/2017 agreement period. New Rates will be provided in writing as an amendment to the Agreement at the beginning of each **Agreement** year during the Term.

B. ADDITIONAL RATE DETAILS

1. All rates are net, non-commissionable.
2. Rates do not include (a) applicable country, province, state and local taxes, (b) other mandatory fees and charges, (c) meals (unless a Meal Plan is set forth in Schedule A), and (d) any other optional fees and charges (e.g. Portage/Meal Plan). Tax rates at time of signature, and all mandatory and optional fees and charges are set forth in Schedule A. Travel Company must indicate all optional fees and charges (including Meal Plans) it wishes to be included in the Rate package provided to guests and Distribution Partners in Schedule A. For the avoidance of doubt, Travel Company shall remit payment to Hotel for all mandatory fees and charges and for all optional fees and charges selected by Travel Company as set forth herein.
3. Rates are for Rooms which fall within the Travel Company's allotment as set out below, if Travel Company is receiving an allotment. All Rates are quoted in Canadian Dollars.

C. RATE RESTRICTIONS AND CONFIDENTIALITY

1. Rates are strictly confidential. Travel Company shall, and shall ensure that all Distribution Partners, offer and distribute Rooms in a way that does not directly or indirectly expose or disclose such Rates to guests or any third-party. Further, Travel Company shall not, and shall ensure that each Distribution Partner does not, disclose the rate for any individual component of a Travel Package or market individual, unbundled components thereof. Travel Company's violation of this Section will entitle Hotel to immediately terminate this Agreement. In addition, if any Distribution Partner violates this Section, Hotel may, at its option, (a) immediately terminate this Agreement; (b) request that Travel Company immediately and temporarily cease distribution of Rooms via that Distribution Partner until the violation is remedied or (c) request that Travel Company immediately and permanently cease distribution of Rooms via that Distribution Partner.
2. Travel Company must offer and distribute all Rooms at a markup from the Rate.
3. Travel Company shall ensure that all mandatory fees and charges and all selected optional fees and charges and the obligation to pay such charges are (a) included in any Travel Package rate provided by Travel Company to guests or any Distribution Partner or (b) otherwise clearly and conspicuously disclosed to Hotel guests prior to booking.
4. Travel Company's failure to fulfill its obligations under this Section shall constitute a material breach of this Agreement.

V. ROOMS

A. FREESSELL

1. Reservations will be accepted on a Free Sell/Sell & Report basis. Reservations must be reported to the Hotel within 24 hours of booking confirmation to your client. Reservations not reported within 24 hours will only be accepted based on hotel availability at the time of the request. (Please note: The Hotel reserves the right to terminate Sell & Report privileges at any time, and place the Travel Company on a request basis. Reservations will then be accepted from the Travel Company on a space available basis only).

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VI. BOOKINGS, CANCELLATIONS AND AMENDMENTS:

A. Reservations may be made, as applicable, directly through in house reservations, via the electronic mail address set forth below or via extranet or direct connection, as applicable. As the Rates are based on this Agreement, they will not be quoted at the time of reservation to the Hotel.

Fairmont Pacific Rim In-House Reservations
Contact: Reservation Specialist
Email: ypr.reservations@fairmont.com
Tel: (1) 604-695-5300 (ask for in-house Reservations)

Tour Group requests - Tour Group requests may be made directly through the Hotel sales office.

Fairmont Pacific Rim Sales Office
Contact: Melody Duvenage, Director of Tour & Travel
Email: melody.duvenage@fairmont.com
Tel: 604-691-1860

B. If Travel Company has been provided an allotment, it shall provide a Rooming List for all Rooms booked in accordance with and at each interval identified in the information set forth in Schedule B hereto. Rooming Lists must contain, at a minimum, the name of each guest, arrival and departure dates of each guest, room category, package name / promotion / meal plan (if applicable), and name of Hotel.

C. Hotel's cancellation policy is set forth in Schedule A. Travel Company shall immediately notify Hotel in writing upon receipt of a request to cancel a guaranteed reservation, which notification shall contain the information set forth in Section (VI)(A). Travel Company shall be solely responsible for accepting cancellation requests for Rooms and Hotel shall refer all guests who contact Hotel for that purpose to Travel Company.

D. Travel Company shall immediately notify Hotel in writing upon receipt of a request to amend a reservation, which notification shall contain the information set forth in Section (VI)(A) and the requested change. Hotel shall make every effort to accommodate such changes, but does not guarantee they will be made.

F. For no shows on guaranteed reservations, Travel Company must still pay Hotel for the full cost of the reserved stay.

G. If a guest wishes to extend a stay beyond that booked through Travel Company, the guest shall negotiate rate and make payment directly to Hotel, as applicable and subject to availability. Travel Company shall not be entitled to receive compensation for any such extended stay.

VII. PLEDGE RELOCATE POLICY

In the event the Hotel does not honour all guaranteed reservations to Travel Company, then the Hotel shall at its own expense, secure comparable accommodations and provide, at its own expense, transportation to/from such accommodation. This shall apply to each reservation (two nights maximum) for which rooms are not provided and guests must be housed elsewhere.

VIII. PAYMENT AND BILLING

A. For each Room sold through Travel Company, Hotel shall be due and Travel Company shall remit an amount equal to the applicable Rate, plus all mandatory fees and charges, applicable state and local taxes and any optional fees and charges selected by Travel Company in Schedule A (together, the "**Standard Rate**") multiplied by the number of Room nights in the applicable reservation.

B. As between Travel Company and Hotel, Travel Company shall retain all amounts by which the rate charged by Travel Company or Distribution Partner ("**Sell Rate**") exceeds the Standard Rate.

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C. **PREPAYMENT**

1. **Tour FIT Payment Procedure** - All FIT reservations must be prepaid in full at the Standard Rate at least 7 days prior to the guest arrival.

2. **Tour Group Payment Procedure** - A nonrefundable deposit of \$500 is required with a signed Adhoc contract to secure the space. The balance of the account is due in full 30 days prior to the group's arrival.

Short lead guaranteed reservations must be prepaid in full at least 48 hours prior to the scheduled arrival and payment shall be made by certified check or valid credit card. **In the event that prepayment is not received within the time periods set out above, the Hotel may, in its sole discretion, request full payment from the guest at the time of arrival or cancel the applicable reservation.** Except as set forth above, payments can be made by cheque, credit card, or direct transfer to the Hotel's account at:

To wire transfer CAD funds:

Bank Information: HSBC Bank Canada

Vancouver Main Branch

100-885 West Georgia Street

Vancouver, BC V6C 3G1

Transit: 10270

Institution: 016

SWIFT CODE: HKBCCATT

Tel : (604) 685-1000

Fax : (604) 641-2506

A/C Number: **365974-001**

A/C Full Name: **Fairmont Hotels Inc., Agent, for 299 Burrard Management Hotel and Residential LP**

A/C address: **1038 Canada Place, Vancouver BC V6C 0B9**

To wire transfer USD funds:

Correspondent Bank: HSBC Bank USA, New York, NY

ABA # : 021 001 088

SWIFT CODE: MRMDUS33

For USD only: After the above instructions, it must be followed by **FFC (For Further Credit)** to:

HSBC Bank Canada

Vancouver Main Branch

885 West Georgia Street

Vancouver, BC V6C 3G1

Transit: 10270

Institution: 016

SWIFT CODE: HKBCCATT

Tel : (604) 685-1000

Fax : (604) 641-2506

A/C Number: **365974-070**

A/C Full Name: **Fairmont Hotels Inc., Agent, for 299 Burrard Management Hotel and Residential LP**

A/C address: **1038 Canada Place, Vancouver BC V6C 0B9**

Please notify the Hotel with direct transfer confirmations by fax 604-695-5466 or e-mail to the attention of the Credit Manager at vpr.ar@fairmont.com.

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D. All payments, whether pre-payments or direct bills, shall be made in **Canadian Dollars**. Any payments received in foreign currency will be converted to **Canadian Dollars** based on the current rate of exchange at the time of receipt by the Hotel.

IX. INCIDENTAL CHARGES

It is the Hotel policy that guests be required to provide a valid credit card to the front desk upon arrival before signing privileges on incidentals will be extended. At the time of check-in, the front desk will also pre-authorize the credit card for \$100 per night, based on the length of the guest's reservation. (i.e. for a 4 night reservation, the front office will pre-authorize \$400 to the guest credit card).

Tour Group Incidental Charges - As we do not have the addresses of our tour patrons, it is the policy of Fairmont Hotels & Resorts that the tour escort assist in the collection of incidental charges prior to departure. Charges not collected will be the responsibility of the tour operator.

X. LIMITATIONS ON DISTRIBUTION

A. In addition to those other limitations set forth herein, Hotel may, in its sole discretion, limit or prohibit Travel Company's distribution of Rooms through any Distribution Partner that:

1. Is not qualified to use Rooms, or;
2. Engages in practices that the Hotel determines may expose Hotel or its parent companies, subsidiaries or affiliates to liability or a loss of good will or reputation.

B. Travel Company acknowledges and agrees that it is solely responsible for, and shall take whatever steps necessary to ensure, the prompt and proper performance of the terms and conditions of this Agreement by any Distribution Partner and remains liable for violations of this Agreement by any Distribution Partner.

C. In the event of a violation of this Section, Hotel may terminate immediately this Agreement and seek all available remedies at law or equity. Travel Company acknowledges and agrees that a violation of this Section would cause irreparable harm to Hotel or its parent companies, subsidiaries or affiliates and that Hotel shall be entitled to seek immediate injunctive relief preventing the continued offer, distribution or sale of Rooms in violation of this Agreement.

XI. INDEMNITY

A. Travel Company shall indemnify and hold and any of its parents, subsidiaries, affiliates, officers, directors, employees, agents and representatives ("**Hotel Indemnitees**") forever harmless from and against any and all personal injury, property damage, loss, liability or claim of liability, expenses, fines and penalties including reasonable legal fees (together, "**Claims**") caused by, arising from or relating to: a) a material breach of this Agreement by Travel Company, its agents, employees or representatives; b) any negligent act, error or omission by Travel Company, any Distribution Partner, or its or their willful misconduct; c) the infringement, misappropriation or violation of any intellectual property or privacy right of any Travel Company Materials, or any other service, product or advertising of Travel Company or any Distribution Partner; d) the collection, maintenance storage or use of Hotel guests' personally identifiable information by Travel Company or Distribution Partners, including, without limitation, Travel Company or Distribution Partners' failure to comply with its or their respective Privacy Policies (as defined below); e) Travel Company's or any Distribution Partner's failure to comply with applicable laws and f) Travel Company or any Distribution Partner's disclosure of Rates.

B. The Hotel shall indemnify and hold the Travel Company and any of its parents, subsidiaries, affiliates, officers, directors, employees, agents and representatives forever harmless from, and against, any and all personal injury, property damage, loss, liability or claim of liability including reasonable legal fees caused by: a) any material breach of the Agreement by Hotel, its agents, employees or representatives, or b) any negligent act, error or omission by Hotel, its agents, employees or representatives.

XII. MARKETING AND INTELLECTUAL PROPERTY

A. Travel Company shall feature the Hotel (a) in a published brochure or tariff, including a colour photo of Hotel, if Travel Company does not distribute Rooms via the Internet or (b) on all websites where Travel Company sells or otherwise distributes hotel rooms, packages and other travel-related services to the general public or, if applicable, Distribution Partners (collectively, the “**Travel Company Sites**”). All materials described in this section, including the Travel Company Sites, are referred to as the “**Travel Company Materials**.”

B. Travel Company is granted a limited, royalty-free, revocable, non-transferable (except as provided herein) license to display the trademarks, trade names, and logos (“**Marks**”), as well as any images, photographs, text and other intellectual property of the Hotel (together with the Hotel Marks, the “**Hotel Intellectual Property**”) solely as provided or approved by Hotel and only for promoting, marketing and booking Rooms. This Agreement does not convey to Travel Company any right, title or interest in the Hotel Intellectual Property. Hotel or its licensors retain all right, title and interest in and to the Hotel Intellectual Property and all goodwill created by the use thereof shall accrue to Hotel or its licensors, as applicable. The Travel Company shall not take any action that would in any way impair the proprietary rights of the Hotel or its licensors in the Hotel Intellectual Property. Without limiting any of the foregoing, Travel Company shall also adhere to all obligations and restrictions set forth in Schedule C Trademark Protection.

C. Approval of Hard Copy Travel Company Materials; Request to Cease Use of Travel Company Materials.

1. At Hotel’s written request, the Travel Company shall submit all hard copy Travel Company Materials (e.g. brochures and pamphlets), or reasonable facsimiles thereof, that contain the Hotel Intellectual Property to the Hotel for review before such Travel Company Materials are printed, published or otherwise made available to the general public (including, for the purposes of this Section, Distribution Partners). Hotel shall approve or reject such Travel Company Materials within 14 days of receipt thereof. If Hotel does not respond within the stated time, Travel Company Materials shall be considered rejected.

2. Hotel may, in its discretion, request in writing that Travel Company immediately cease publication, printing, or distributing Travel Company Materials in any medium. Travel Company shall comply with all such written requests and shall ensure that Distribution Partners also comply therewith.

3. Travel Company acknowledges and agrees that, as between Hotel and Travel Company, and excluding any Hotel Intellectual Property used in accordance with this Agreement, it is solely responsible for the contents of the Travel Company Materials and the use made thereof by Distribution Partners.

C. Injunctive Relief.

1. Travel Company acknowledges and agrees that a violation of this Section would cause irreparable harm to Hotel or its parent companies, subsidiaries or affiliates and that Hotel shall be entitled to seek immediate injunctive relief for breaches of the license granted herein.

XIII. COMPLIANCE WITH LAWS

Travel Company agrees, represents and warrants that it shall comply with all country, province, state, regional and local laws, ordinances, regulations or other acts of government applicable to its business including, without limitation, applicable to or addressing the collection, storage, maintenance and use of personal and corporate information including, without limitation, financial information and applicable to or addressing consumer protection and advertising laws.

XIV. DATA PRIVACY AND PROTECTION

Travel Company shall have and maintain, and shall ensure that all Distribution Partners have and maintain, through the Term, a policy regarding its collection, retention, use and disclosure of personally identifiable information, as such phrase is defined by applicable laws (“**Privacy Policy**”). Such Privacy Policy shall be clearly and conspicuously disclosed to individual persons at all points where personally identifiable information is collected including, without limitation, on Travel Company’s or a Distribution Partners’ web site(s) and on any written forms distributed by Travel Company or Distribution Partner for the purpose of collecting personally identifiable information. Travel Company shall at all times adhere to its Privacy Policy and shall ensure that all Distribution Partners adhere to their respective Privacy Policies.



XV. FORCE MAJEURE

If the Agreement becomes impossible to perform by either party due to acts of God, war, government regulations, disaster, strikes, civil disorder, curtailment of transportation facilities, or other emergencies making it illegal or impossible to provide the rooms, the Party affected shall notify the other Party immediately and the non-performing Party shall be excused from any further performance of its obligations (other than non-payment of monies) for the duration of such event provided that the reason for said termination is in effect in the location of the Hotel or the immediate surrounding area.

XVI. TERMINATION

In addition to those termination rights set forth herein, if either Party materially breaches the Agreement, the other party may terminate the Agreement on 30 days written notice, provided that the Party at fault will have had 15 days to cure such breach, after having received written notice to do so.

XVII. MISCELLANEOUS

A. This Agreement is made and will be performed in Vancouver, British Columbia, and shall be governed by and constructed in accordance with British Columbia law, excluding its conflict of law rules. By executing this Agreement, Travel Company consents to the exercise of personal jurisdiction over it by, and venue in, the courts of the State/Province of Vancouver, British Columbia. Any legal action in connection with this Agreement shall be brought and maintained only in Vancouver, British Columbia. In the event of litigation arising from or associated with this Agreement, the prevailing Party shall recover its reasonable attorney's fees and any costs incurred.

B. Travel Company may not assign this Agreement or any of its rights under this Agreement without the Hotel's prior written consent. Travel Company further agrees that any change in its corporate or business ownership structure, whether by merger, amalgamation, take-over or otherwise, shall not serve to cancel, modify or in any way reduce its obligations under this Agreement and this Agreement shall remain in full force and effect with respect to the Travel Company and successor entity.

C. Unless otherwise set forth herein, all notices, consents, requests and other communications hereunder shall be in writing and shall be sent by hand delivery, by certified or registered mail (return receipt requested), by a recognized national overnight courier service or by electronic mail and will be effective upon receipt at the address stated below (unless the parties are notified in writing of a change in address, in which case notice will be sent to the new address):

If to Hotel: To the attention of **Melody Duvenage** at the physical and electronic addresses set forth below.

If to Travel Company: To the contact information set forth above.



XVIII. ACCEPTANCE

In order to confirm the arrangements set forth herein, this Agreement should be received by the Hotel no later than **August 5, 2016**, in order to guarantee this Agreement. After the Travel Company has had an opportunity to review and approve this Agreement, please sign and return the additional enclosed copy directly to:

Fairmont Pacific Rim
Melody Duvenage, Director, Tour & Travel
1038 Canada Place Way
Vancouver, BC
V6C 0B9

Direct: (604) 691-1860
Email: melody.duvenage@fairmont.com

Sincerely,



On behalf of
Fairmont Pacific Rim

Name: Melody Duvenage
Title: Director, Tour & Travel
Date: August 5, 2016

NAME: Danny Leitch

TITLE: Dir. of Business Dev

SIGNATURE: [Handwritten Signature]

DATE: Aug 5 / 16

Written acceptance constitutes a binding agreement between **BC Golf Guide** and the Hotel; therefore, this document must be signed by a representative authorized to commit such arrangements on behalf of **BC Golf Guide**.



SCHEDULE A
ROOM RATES AND ADDITIONAL HOTEL INFORMATION

ROOM RATES* Summer 2016

Dates	Room Category	Single	Twin	Triple	Quad	Tax (%)	Meal Plan Included (Y/N)
Aug 1, 2016 - Oct 31, 2016	Fairmont Room	\$379.00	\$379.00	\$409.00	\$439.00	16.5	N
	Deluxe City View	\$409.00	\$409.00	\$439.00	\$469.00	16.5	N
	Deluxe Partial Harbour View	\$429.00	\$429.00	\$459.00	\$489.00	16.5	N
	Deluxe Pool View	\$459.00	\$459.00	\$489.00	\$519.00	16.5	N
	Signature Harbour Mountain View	\$459.00	\$459.00	\$489.00	\$519.00	16.5	N
	Signature Ofuro Room	\$509.00	\$509.00	n/a	n/a	16.5	N
	Stanley Park View Suite	\$629.00	\$629.00	\$659.00	\$689.00	16.5	N
	Coal Harbour Corner Suite	\$679.00	\$679.00	\$709.00	\$739.00	16.5	N
	Pool View Suite	\$729.00	\$729.00	\$759.00	\$789.00	16.5	N
	Fairmont Gold City View	\$509.00	\$509.00	\$559.00	\$609.00	16.5	Y
	Fairmont Gold Harbour Mountain View	\$539.00	\$539.00	n/a	n/a	16.5	Y
	Fairmont Gold Suite	\$829.00	\$829.00	n/a	n/a	16.5	Y

NOTES:

- *All tax structures and percentages are subject to change without notice.
- * Rates are net, non-commissionable and in Canadian Dollars.
- * Rates are based on room only.

ROOM RATES* Winter 2016/17

Dates	Room Category	Single	Twin	Triple	Quad	Tax (%)	Meal Plan Included (Y/N)
Nov 01, 2016 - Apr 30, 2017	Fairmont Room	\$225.00	\$225.00	\$255.00	\$285.00	17.5	N
	Deluxe City View	\$255.00	\$255.00	\$285.00	\$315.00	17.5	N
	Deluxe Partial Harbour View	\$275.00	\$275.00	\$305.00	\$335.00	17.5	N
	Deluxe Pool View	\$305.00	\$305.00	\$335.00	\$365.00	17.5	N
	Signature Harbour Mountain View	\$305.00	\$305.00	\$335.00	\$365.00	17.5	N
	Signature Ofuro Room	\$355.00	\$355.00	n/a	n/a	17.5	N
	Stanley Park View Suite	\$475.00	\$475.00	\$505.00	\$535.00	17.5	N
	Coal Harbour Corner Suite	\$525.00	\$525.00	\$555.00	\$585.00	17.5	N
	Pool View Suite	\$575.00	\$575.00	\$605.00	\$635.00	17.5	N
	Fairmont Gold City View	\$355.00	\$355.00	\$405.00	\$455.00	17.5	Y
	Fairmont Gold Harbour Mountain View	\$385.00	\$385.00	n/a	n/a	17.5	Y
	Fairmont Gold Suite	\$675.00	\$675.00	n/a	n/a	17.5	Y

NOTES:

- *All tax structures and percentages are subject to change without notice.
- * Rates are net, non-commissionable and in Canadian Dollars.
- * Rates are based on room only.

MEAL PLAN CHARGES

Dates	Type/Description of Plan	Fees and Charges		
		Meal	Service Charge (%)	GST (%)
August 1, 2016 – April 30, 2017	Full American Breakfast - Adult	\$33.00	18	5
	Full American Breakfast – Child Age 6-12	\$16.50	18	5

With prior notification, breakfast can be arranged for all FIT and Tour guests. All requests to include meals should be made in writing to the Reservations office. Fees and taxes are subject to change.

Hotel Reservation E-mail: vpr.reservations@fairmont.com

OPTIONAL FEES AND CHARGES

A. DINING RESERVATIONS

Hours of Operation – ORU

Breakfast

Monday to Friday 6:30 a.m. - 11:30 a.m.
Saturday & Sunday 7:00 a.m. - 11:30 a.m.

Plated Brunch

Saturday & Sunday 7:00 a.m. - 2:00 p.m.

Lunch

Monday to Friday 11:30 a.m. - 2:00 p.m.

Dinner

Daily 5:00 p.m. - 10:00 p.m.

Hours of Operation – giovane

Monday to Saturday 6:00am - 10:00 p.m..
Sunday 6:00am - 7:00 p.m.

Hours of Operation – Lobby Lounge and Terrace

Monday to Saturday 11:00 a.m. – 1:00 a.m.
Sundays 11:00 a.m. – 11:00 p.m.
Afternoon Tea 2:00 p.m. - 4:00 p.m.

***** Hours and days are subject to change without notice.

B. PORTERAGE

Porterage charges have been established at \$6.50 plus taxes round trip, per bag.

_____ YES ☒ DECLINE

Tour Group Porterage - Charges have been established at \$6.50 plus taxes round trip, per bag and is a mandatory service for Tour Groups.

ADDITIONAL HOTEL INFORMATION

D. ROOMS

Single, double, and triple (or quad if applicable per Hotel) occupancy Rooms are subject to restrictions and based on availability. The following room types can accommodate:

ONLY Fairmont rooms and ALL Suites will be available for booking Triple / Quad occupancy, due to limited Queen/Queen rooms in all other room categories.

Any Triple /Quad bookings for Deluxe City View, Deluxe Pool View, Deluxe Partial Harbour View, Signature Harbour Mountain View and Fairmont Gold City View will be on request only.

Maximum of 2 adults in a King Room

The Hotel appreciates your submission of smoking/non smoking and bed-type requests. However, Fairmont Pacific Rim is a smoke free hotel; therefore, the hotel cannot accommodate any smoking requests.

E. FAMILY PLAN

Children 18 years old and under may stay at no extra charge in their parents' room (excluding meals) in room categories accommodating more than 2 persons. Where two rooms are required to accommodate a family, the single occupancy rate will be charged for each room (plus meals and service charges where applicable). Complimentary meals and gratuities will be offered to children 5 years old and under.

F. CHECK-IN / CHECK-OUT TIME

Check-in: 4:00pm

Check-out: 12:00pm

Should a guest plan to arrive at the Hotel prior to applicable check-in time, Travel Company shall include this information on the rooming list or at the time of booking. Every effort will be made to accommodate early arrivals based on availability; however room type cannot be guaranteed.

G. CANCELLATION POLICY

FIT CANCELLATIONS

FIT cancellation at 72 hours or less prior to arrival

Condition: One night's full room and tax charges.

No Show reservations

Condition: 100% of the full cost of the scheduled stay.

If Travel Company intends to cancel all guaranteed reservations for the group/tour and rebook at another hotel or resort property (i.e. Travel Company will still offer the tour despite cancelling all guaranteed reservations), Travel Company shall immediately provide Hotel written notice of such intent, and, in any case, no less than 45 days prior to arrival, and shall negotiate in good faith with Hotel regarding such cancellation, including permitting the Hotel an opportunity to meet or exceed any offers by the proposed alternate hotel or resort property.

Provided Travel Company has met its obligations in this Section and cancels all guaranteed reservations, the cancellation fees set forth below will be assessed if all guaranteed reservations are cancelled. If Travel Company has not met its obligations set forth in this Section and cancels all guaranteed reservations while still offering the tour, Hotel reserves the right to seek any and all remedies (including damages) available to it in lieu of or in addition to the cancellation fees set forth below:



GROUP CANCELLATION:

Group cancellation at 30 -15 days prior:

- Condition: 50% of the room charges for the full stay.

Group cancellation within 14 days prior:

- Condition: 100% of the room charges for the full stay.

GROUP ATTRITION:

Group decreases from original space reported: 30-15 days:

- Condition: 50% of the room charges based on the decrease for full stay.

Group decreases from original space reported within 14 days:

- Condition: 100% of the room charges on the decrease for the full stay.

Group Cancellations must be sent in writing to the Hotel's reservations office at:

Hotel Reservation E-mail: vpr.reservations@fairmont.com

H. COMPLIMENTARY ROOM POLICY

For groups utilizing a minimum of 15 paying rooms per night, the 16th room will be provided on a complimentary basis for a **maximum** of one room complimentary per property. (Please note meals are not complimentary). Where on occasion it becomes necessary, complimentary room rates will be given to Tour Directors who are required to share accommodation or stay at an alternate property. Should this occur, it is possible that there will be little or no notice upon arrival at the Hotel/s.

I. ROOMING LIST

FIT Rooming List - Reservations must be guaranteed in writing. Rooming list is required 14 days prior to Travel Company's clients' scheduled arrival date.

Tour Group Rooming List - We require a Group tour status report, advising room requirements 30 days prior to arrival. The final rooming list is required no later than 14 days prior to arrival, and should include the name of the Tour Director. Lists not received or any rooms held without names by this time will result in the loss of space held for that booking.

A complete itinerary of the tour schedule including hotels arrival times should accompany the final rooming list. This will enable us to contact the escort should the need arise.

Rooming list must contain the name of client, arrival and departure dates of client, room category, package name / promotion / meal plan (if applicable), and name of Hotel.



SCHEDULE B
FREESELL*

Date Range	Room Category	Room Block	Cut-off	Cancellation
August 5 – April 30, 2017	Fairmont Room Signature Harbour Mountain View	FREESELL	14 Days	72 Hours

Reservations for all other room categories will be accepted from the Travel Company on a space available basis only.

*** Should the hotel advise a stop-sell date, FREESELL will cease immediately in the affected room category(s). All existing reservations must reported within 48 hours.**

Due to periods of high occupancy, black out or restricted dates occur over specific dates; please refer to the attached stopsell calendar for your reference of detailed daily availability.

For unexpected future blackout dates, the Hotel will issue a STOP SELL notice. Please provide your contact for such reports.

Name: Danny Leitch Email: Danny@Bcgorque.com

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SCHEDULE D
TRADEMARK PROTECTION

(A) **Generally.** Travel Company acknowledges that (a) the Marks are owned by and constitute the valuable property of Hotel or its licensors, (b) Hotel has the right to restrict, limit, and otherwise control use of the Marks; and (c) certain abuses exist in the market which undermine the integrity and value of the Marks and Hotel's Rooms and additional services (together, the "**Hotel Services**") and Hotel's business reputation, specifically in relation to Predatory Advertising and in the use of the Marks or some variation thereof in connection with the marketing of the Hotel Services through the Internet without Hotel's consent which have the effect of directing traffic from Hotel's business. "**Predatory Advertising**" is advertising that creates or overlays links or banners on websites, spawns browser windows, or utilizes any other method to generate traffic from a website without the website owner's knowledge, permission and participation. Travel Company shall not, and shall ensure that Distribution Partners do not, engage in Predatory Advertising with respect to the Marks, the Hotel Services, Hotel or any of its affiliates and parent companies.

(B) **Restrictions.** Travel Company shall not, and shall ensure that Distribution Partners do not, advertise, offer, market, distribute or sell the Hotel Services or exploit the Marks in any manner on or through Internet search engines or directories except as expressly provided in this Agreement. Travel Company agrees that the restrictions, prohibitions and terms set forth in this Agreement are reasonable to protect Hotel and its licensors from predatory advertising and agrees not to engage in any of the prohibited tactics set out in this Agreement.

(C) **Prohibitions Apply to All Sales, Promotion, Marketing and Advertising of Hotel Services.** Travel Company agrees that all of the restrictions set forth in this Agreement apply to all sales of Hotel Services and all use of the Marks in connection with the advertising, promotion, or marketing thereof, whether by Travel Company or a Distribution Partner. With respect to Travel Company's rights to sell, promote, advertise or market Hotel Services that exist prior to the Effective Date, Travel Company will fully comply with all of the terms of this Agreement forthwith, but in no event later than thirty (30) days following the Effective Date. Time is of the essence in respect of the Travel Company's compliance.

(D) **Restriction on Use of Trademarks in Meta Tags.** Travel Company may not, and shall ensure that Distribution Partners do not, include any Mark or similar variations, in the meta tags of any Web site or HTML code. This Section includes use of the Proprietary Terms in the meta title, meta keywords or meta description.

(E) **Restrictions on Use of Trademark Terms on Search Engines.** Travel Company may not, and shall ensure that Distribution Partners do not, purchase, obtain or use, directly or indirectly, any keywords from search engines whereby the Marks, or any variation thereof. Use of any keywords, including but not limited to, the singular/plural form of the Marks, misspellings, or other variations of the Marks, or any variation thereof, is prohibited. Travel Company may not purchase the Marks, or any variations thereof, for use in text links, banner ads, pop-up ads or any other type of ad that could be associated with a keyword campaign.

(F) **Domain Names.** Travel Company may not purchase or obtain domain names (URLs) with any part of the Marks, or any variations thereof, included as part of the address. Use of any domain names, including but not limited to, the singular/plural form of the Marks, misspellings, or other variations of the Marks, or any variation thereof, is prohibited. Ownership of all domain names Travel Company or Distribution Partners' currently use that contain the Marks, or any variations thereof, must be transferred to Hotel or its licensor's name through a domain name registrar company of Hotel's choice. Said transfer must occur no later than thirty (30) days following the Effective Date. Time is of the essence in respect of Travel Company's compliance.

(G) **Outsourcing to Online Marketing Firms.** Travel Company may not use and shall ensure that Distribution Partners do not use, directly or indirectly, any third party search engine marketing provider to seek to avoid its obligations under this Agreement. If Travel Company is currently marketing the Hotel Services on search engines, Buyer is required to immediately implement and abide by all of the terms, restrictions and prohibitions set forth in this Agreement. Travel Company shall within 48 hours of execution of this Agreement contact each search engine, or third party agency, and revise all ad copy, titles, descriptions, keywords, URL's, text links, advertisements, including all meta tags (meta titles, meta keywords and meta descriptions) to comply with the terms of this Agreement. Buyer agrees to be in full compliance with all of the terms of this Agreement not later than thirty (30) days following the execution of this Agreement. Time is of the essence in respect of Travel Company's and Distribution Partners' compliance.

(D)

(H) **Partial List of Prohibited Search Engines.** The restrictions and prohibitions set forth in this Agreement apply to all search engines used by U.S. and/or international residents, including but not limited to:

Google	Yandex	Fireball
Yahoo	AltaVista	Freenet
Bing	Excite	Web.de
Baidu	Lycos	Guruji
Ask	Entireweb	
AOL	Voila	

(I) If Travel Company engages in any of the foregoing prohibited activities or, as the case may be, refuses to promptly comply with a request from Hotel to refrain from, or to cause a Distribution Partner to refrain from engaging in any of the foregoing prohibited activities, Hotel may (without limiting any other rights or remedies available to Hotel) terminate this Agreement immediately upon written notice to Travel Company.

